



Thru-the-Wall Comfort for all types of Multi-Family Construction

Installation Guide

Comfort Pack Gas T-Series

Condensing Furnace
up to 95% AFUE

This unit should be installed in an
**Outside Wall For
Thru-The-Wall
Installation Only!**

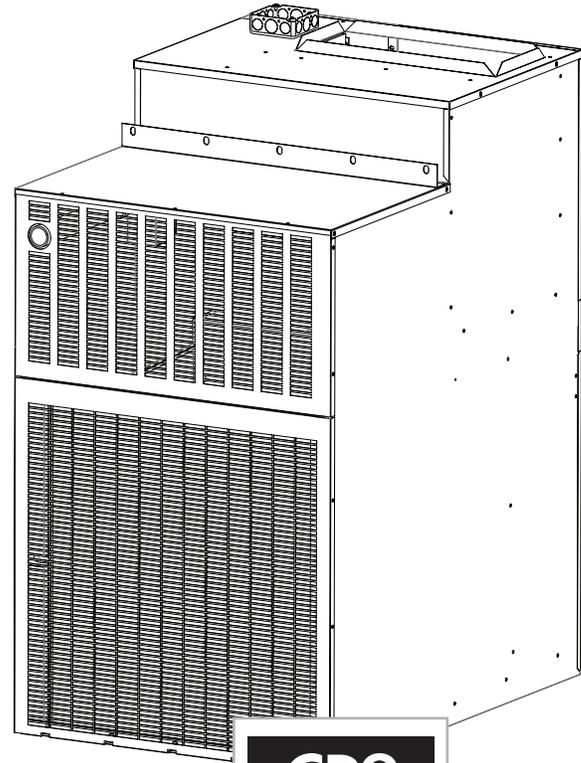
Read Installation Manual
Prior To Starting The Installation.

Please fill in the following information and file it for future reference.

MODEL NO. _____

SERIAL NO. _____

INSTALL DATE _____



CP9
T-Series

This manual must be left with the homeowner for future reference.



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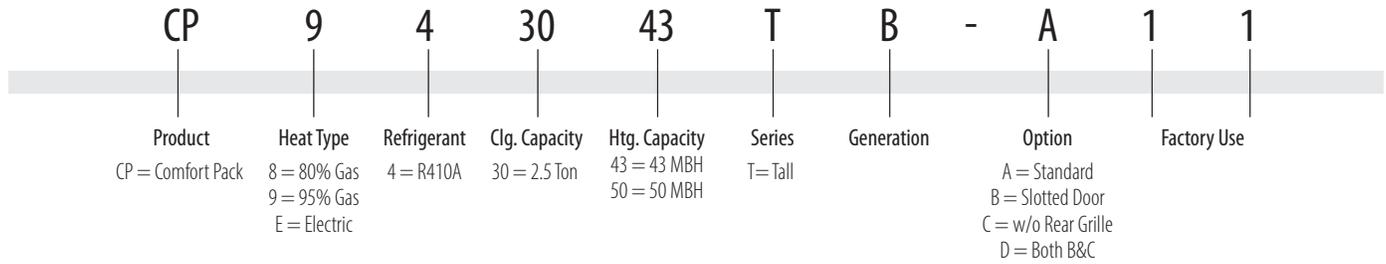
Go Thru-the-Wall

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**IMPORTANT NOTE: DO NOT DESTROY OR DISCARD THIS MANUAL.
IT SHOULD BE KEPT IN A SAFE PLACE FOR FUTURE REFERENCE.**

Comfort Pack Nomenclature



Safety Warnings!

This appliance is not intended for use by those (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

This appliance is intended to be installed up to 10,000 ft (3,000 m) above sea level. If the appliance is being installed at more than **2000 ft (610 m)** above sea level, furnace modifications are needed which can be found under **High Altitude Operation** section of this manual.

This appliance only uses R410A refrigerant.

HAZARD INTENSITY LEVELS

- 1. DANGER:** FAILURE TO COMPLY WITH WILL RESULT IN SEVERE PERSONAL INJURY OR DEATH AND/ OR PROPERTY DAMAGE.
- 2. WARNING:** FAILURE TO COMPLY COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH AND/ OR PROPERTY DAMAGE.
- 3. CAUTION:** FAILURE TO COMPLY COULD RESULT IN MINOR PERSONAL INJURY AND/OR PROPERTY DAMAGE.

WARNING

FOR YOUR SAFETY, DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. SUCH ACTIONS COULD RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

CAUTION

SHOULD OVERHEATING OCCUR, OR THE GAS SUPPLY FAIL TO SHUT OFF, SHUT OFF THE MANUAL GAS VALVE TO THE APPLIANCE BEFORE SHUTTING OFF THE ELECTRICAL SUPPLY.

WARNING

WARNING: DO NOT USE THIS APPLIANCE IF ANY PART HAS BEEN UNDER WATER. IMMEDIATELY CALL A QUALIFIED SERVICE TECHNICIAN TO INSPECT THE APPLIANCE AND REPLACE ANY GAS CONTROL THAT HAS BEEN UNDER WATER.

WARNING

INSTALLATION AND REPAIR OF THIS UNIT SHOULD BE PERFORMED ONLY BY INDIVIDUALS MEETING THE REQUIREMENTS OF AN "ENTRY LEVEL TECHNICIAN" AS SPECIFIED BY NATIONAL CODES. ATTEMPTING TO INSTALL OR REPAIR THIS UNIT WITHOUT SUCH BACKGROUND MAY RESULT IN PRODUCT DAMAGE, PERSONAL INJURY OR DEATH.

WARNING

 HIGH VOLTAGE! DISCONNECT ALL POWER BEFORE SERVING. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

CAUTION

USE CARE WHEN HANDLING COMPRESSORS. SOME TEMPERATURES COULD BE HOT!

CAUTION

COMPRESSORS SHOULD NEVER BE USED TO EVACUATE THE AIR CONDITIONING SYSTEM. VACUUMS THIS LOW CAN CAUSE INTERNAL ELECTRICAL ARCING RESULTING IN A DAMAGED OR FAILED COMPRESSOR.

WARNING

THE UNIT MUST BE PERMANENTLY GROUNDED. FAILURE TO DO SO CAN CAUSE ELECTRICAL SHOCK RESULTING IN SEVERE PERSONAL INJURY OR DEATH.

"USE COPPER SUPPLY WIRES ONLY"

WARNING

IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION, SERVICE, OR MAINTENANCE CAN CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE. REFER TO THE USER'S INFORMATION MANUAL PROVIDED WITH THIS FURNACE. INSTALLATION AND MATERIALS, SERVICE MUST BE PERFORMED BY A QUALIFIED INSTALLER, SERVICE AGENCY OR THE GAS SUPPLIER.

This furnace must be installed in accordance with the manufacturer's instructions and local codes. In the absence of local codes, follow the National Fuel Gas Code, ANSI Z223.1 or the CAN/CGA-B149 Installation Codes.

To be installed without alteration.

⚠ WARNING

IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

Do **NOT** store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS:

- Do **NOT** try to light any appliance.
- Do **NOT** touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service **must** be performed by a qualified installer, service agency or the gas supplier.

⚠ WARNING

IF ANY OF THE ORIGINAL WIRE AS SUPPLIED WITH THE FURNACE MUST BE REPLACED, IT MUST BE REPLACED WITH WIRING MATERIAL HAVING A TEMPERATURE RATING OF AT LEAST 90°C.

THIS FURNACE MUST BE INSTALLED SO THERE ARE PROVISIONS FOR VENTILATING AIR.

SHOULD OVERHEATING OCCUR, OR THE GAS SUPPLY FAIL TO SHUT OFF, SHUT OFF THE MANUAL GAS VALVE TO THE FURNACE BEFORE SHUTTING OFF THE ELECTRICAL SUPPLY.

⚠ CAUTION

THESE UNITS ARE NOT APPROVED FOR MOBILE HOME APPLICATIONS. SUCH USE COULD RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

⚠ WARNING

THESE INSTRUCTIONS ARE INTENDED AS AN AID TO QUALIFIED, LICENSED SERVICE PERSONNEL FOR PROPER INSTALLATION, ADJUSTMENT AND OPERATION OF THIS UNIT. READ THESE INSTRUCTIONS THOROUGHLY BEFORE ATTEMPTING INSTALLATION OR OPERATION. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN IMPROPER INSTALLATION, ADJUSTMENT, SERVICE OR MAINTENANCE POSSIBLY RESULTING IN FIRE, ELECTRICAL SHOCK, PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

⚠ WARNING

DO NOT USE OXYGEN TO PURGE LINES OR PRESSURIZE SYSTEM FOR LEAK TEST. OXYGEN REACTS VIOLENTLY WITH OIL, WHICH CAN CAUSE AN EXPLOSION RESULTING IN SEVERE PERSONAL INJURY OR DEATH.

⚠ WARNING

GAS-FIRED APPLIANCES ARE NOT DESIGNED FOR USE IN HAZARDOUS ATMOSPHERES CONTAINING FLAMMABLE VAPORS OR COMBUSTIBLE DUST, IN ATMOSPHERES CONTAINING CHLORINATED OR HALOGENATED HYDROCARBONS, OR IN APPLICATIONS WITH AIRBORNE SILICONE SUBSTANCES. SEE HAZARD LEVELS BELOW.

Before You Start

This unit is shipped with a cooling chassis installed in the cabinet. Prior to installing the unit in the wall opening, the shipping bolts located at the bottom on both sides of the cabinet must be removed to allow for removal of the cooling chassis. 1/4" hole plugs provided with the unit should be installed in the holes to prevent air leakage. Shipping bolts are located on both sides below this sticker:

THE SHIPPING BOLTS MUST BE REMOVED PRIOR TO INSTALLATION OF THE CABINET TO PERMIT REMOVAL OF THE CHASSIS. INSTALL THE HOLE PLUGS PROVIDED. 

14299588

This unit is designed and approved for through-the-wall installation only. The unit must be installed a minimum of 8" above finish floor. If this unit is installed in a residential garage, it must be installed so that the ignition source and burners are located not less than 18 inches (457 mm) above the floor, and it must be located or protected to avoid physical damage by vehicles. The entire unit must not be installed outside. The grille side of the unit should extend 3/4" beyond the exterior wall to allow moisture that may enter the outdoor section to drain. The pitch of the internal drain pans toward the outside will assure proper drainage when the cabinet is installed level. **Masonry walls must have a lintel to support the wall.**

The interior of the unit may be installed with zero clearances to adjacent combustible surfaces. **The unit shall not be installed directly on carpeting, tile or other combustible material, except wood flooring.** In order to be able to remove the chassis, 40" of open area must be left unobstructed in front of the access panels. The 3/4" O.D. drain pan connection should be connected to the building drain using the flexible tubing included and a trap. The

secondary drain offers protection from overflow. The secondary drain feature is piped into the base of the unit and drains through the weep holes outside. Reconnect 3" piece of clear flexible tubing to secondary drain on drain pan. Position secondary drain through grommet of chassis and connect to flexible tubing (prime trap prior to operating).

Local codes should be followed to route the furnace condensate to the proper drainage. The furnace condensate drain kit provides materials for two different drain locations described later in this manual (page 9-10). Ensure that the condensate is able to freely drain through the lines with minimal condensate buildup to prevent line freezing during low ambient conditions

The grille side must be kept free of any obstructions that will reduce or alter the air flow pattern. **The unit must be installed at least 4 feet (1.22 m) from electric meters, gas meters, regulators, and relief equipment. The vent of the unit is located at the front grille. Distances from adjacent public walkways, adjacent buildings, openable windows, and building openings must be consistent with the National Fuel Gas Code ANSI Z223.1 and/or CAN/CGA-B149 installation codes, as well as local codes.**

If an optional architectural grille is to be used on standard units, the stamped grille provided **must** be removed. Consult the factory prior to ordering product(s) that require an optional architectural grille.

 **CAUTION**

THE INSTALLATION OF THIS APPLIANCE MUST CONFORM TO THE REQUIREMENTS OF THE NATIONAL FIRE PROTECTION ASSOCIATION; THE NATIONAL ELECTRIC CODE, ANSI/NFPA NO. 70 (LATEST EDITION) IN THE UNITED STATES; THE CANADIAN ELECTRICAL CODE PART 1, CSA 22.1 (LATEST EDITION) IN CANADA; AND ANY STATE OR PROVINCIAL LAWS OR LOCAL ORDINANCES. LOCAL AUTHORITIES HAVING JURISDICTION SHOULD BE CONSULTED BEFORE INSTALLATION IS MADE. SUCH APPLICABLE REGULATIONS OR REQUIREMENTS TAKE PRECEDENCE OVER THE GENERAL INSTRUCTIONS IN THE MANUAL.

To remove the chassis from the cabinet:

Turn off power to the unit. Remove the two lower access panels from the cabinet. Disconnect the drain line from the evaporator coil drain connection. Disconnect the secondary drain flexible tubing & trap to avoid damage (prime trap when reinstalling). Depress and hold the release latch on the chassis power wiring connector and unplug it from the cabinet power wiring connector. Depress and hold the release latch on the control wiring connector and unplug it from the cabinet control wiring connector.

Unfasten the screws attaching the chassis to the unit located above the control deck. Temporarily secure the chassis power and control wiring and connectors to the top of the indoor coil cover to prevent damage during chassis removal.

Carefully slide the chassis out of the cabinet by grasping the handles located beneath the evaporator coil drain pan and pulling toward you while keeping the chassis centered in the cabinet. As the chassis is removed, keep the chassis level until the outdoor fan cover passes the cabinet seals. **Damage to the cabinet seals will result if the chassis is not kept level until the outdoor fan cover has passed the cabinet seals.** After the chassis is removed, it should be handled using the chassis base and evaporator drain pan, not by using refrigerant piping or the outdoor fan mount. The bottom of the chassis is not smooth and will damage floors if slid.

To install the chassis into the cabinet:

Turn off power to the unit. Temporarily secure the chassis power and control wiring and turn Off power to the unit. Temporarily secure the chassis power and control wiring and connectors to the top of the indoor coil cover to prevent damage during chassis installation. Place the outdoor coil section of the chassis onto the cabinet rails. Lift the rear of the chassis using the handles located beneath the evaporator coil drain pan so that the chassis is level and centered as it is pushed in the cabinet. **Damage to the cabinet seals will result if the chassis is not kept level until the outdoor fan cover has passed the cabinet seals, and if the chassis is not kept centered in the cabinet.** After the chassis is all the way in the cabinet, check that the chassis is centered in the cabinet by verifying that it is in contact with the cabinet seals on both sides.

Fasten the screws above the control deck to secure the chassis to the cabinet. Install the chassis power wire connector and the control wiring connector into their respective cabinet wiring connectors so that the connectors latch. Connect the drain line to the evaporator coil drain connection. Reconnect 3" piece of clear flexible tubing to secondary drain on drain pan. Position secondary drain through grommet of chassis and connect to flexible tubing (prime trap prior to operating). Install the lower access panels on the cabinet. Turn on power to the unit.

ALL phases of this installation must comply with NATIONAL, STATE AND LOCAL CODES. The manufacturer assumes no responsibility for equipment installed in violation of any code requirements.

Be sure that the electrical data specified on the unit rating plate corresponds to what is available at the installation site and NEC for installation requirements.

This unit MUST be installed in an outside wall for thru-the-wall installation ONLY.

Be sure that the electrical service provided to the building can handle the load imposed by the unit.

IMPORTANT — This Document is customer property and is to remain with this unit. Please refer to service information pack upon completion of work to register the unit's warranty. These instructions do not cover all variations in systems or provide for every possible contingency to be met in connection with the

installation. Should further information be desired or should particular problems arise which are not covered sufficiently for the purchaser's purposes, the matter should be referred to your installing dealer or local distributor before contacting the manufacture.

NOTE: THE UNIT MUST NEVER BE PLACED ON ITS SIDE OR UPSIDE DOWN AS THE COMPRESSOR OIL WILL RUN IN THE COOLING CIRCUIT AND SERIOUSLY DAMAGE THE UNIT.

Installation

NOTE: INSTALLATION AND MAINTENANCE INSTRUCTIONS SHOULD BE LEFT WITH THE UNIT FOR FUTURE REFERENCE.

This unit must be installed in accordance with all applicable codes. This unit is not to be used for temporary heating of buildings or structures under construction.

FOR MAXIMUM PERFORMANCE, IT IS IMPERATIVE THAT THE COOLING CHASSIS AIR DIVIDER BE SEALED TO THE CABINET AIR SEAL. ANY LEAKAGE WILL ALLOW OUTSIDE UNCONDITIONED AIR TO INFILTRATE AND MIX WITH THE CONDITIONED AIR. THIS CONDITION WILL DEGRADE UNIT PERFORMANCE. ALL UNITS SHOULD BE INSPECTED FOR THIS CONDITION, AS DURING TRANSPORTATION AND INSTALLATION THE SEALS CAN BE DISTURBED. IF REQUIRED, A LIGHT BEAD OF CAULKING IS RECOMMENDED TO SEAL THE CHASSIS TO THE AIR SEAL TO ELIMINATE LEAKAGE.

Outside unconditioned air must not be introduced into the return air stream of this unit if the mixed air temperature falls below 55°F in heating mode at design conditions. This condition may also degrade the performance of the unit and improper applications could void equipment warranty.

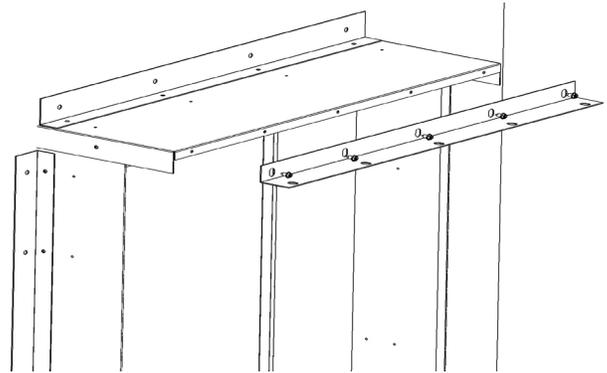
The unit must be installed through an exterior wall with the back end extending 3/4" past the outside wall surface. Provide support inside the building for the unit near the return air opening. There should be enough clearance around the supports to route return ductwork to the unit or allow for unrestricted airflow in an open return configuration. To reduce the possible transmission of sound and vibration, a resilient material such as rubber or cork should be installed between the support and the base of the unit. All spaces around the top, sides, and bottom of the exterior grille area should be caulked and sealed to the wall, making sure that the openings for drainage in the bottom edge are not blocked.

If the optional wall sleeve is used, caulk the spaces between the sleeve and the wall. Completely fill the clearance on all sides

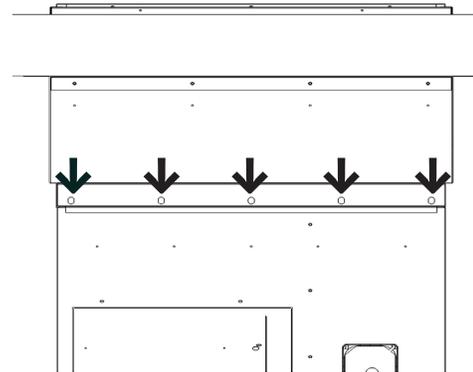
between the unit and the wall sleeve with a polyurethane foam sealant (follow manufacturer's suggested application manual).

NOTE: FOR EASE OF INSTALLATION, INSTALL THE CABINET INTO THE WALL SLEEVE FIRST WITHOUT THE COOLING CHASSIS. THEN SLIDE COOLING CHASSIS IN AFTER CABINET IS IN PLACE.

Attach the provided bracket to the wall sleeve

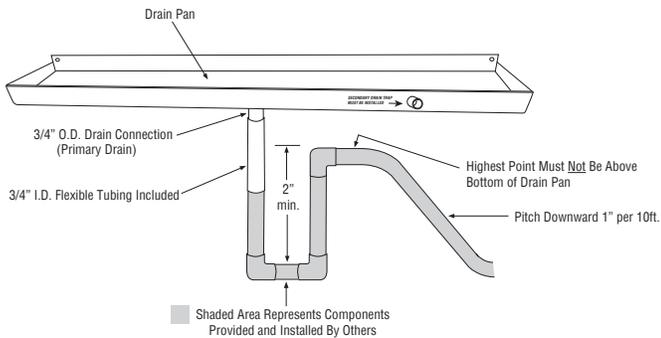


Slide the unit into the wall sleeve and fasten the unit to the sleeve with the five screws provided with the sleeve.



Evaporator Drainage

The 3/4" I.D. flexible tubing included should be connected to the Comfort Pack primary drain connection so that it can easily be disconnected if the cooling chassis must be removed. A trap at least 2" deep should be provided close to the drain pan. The tubing should not be higher than the bottom of the unit drain pan at any point to assure proper drainage and allow chassis removal. The drain line should pitch downward at least 1" per 10 ft. to an open building drain trap.

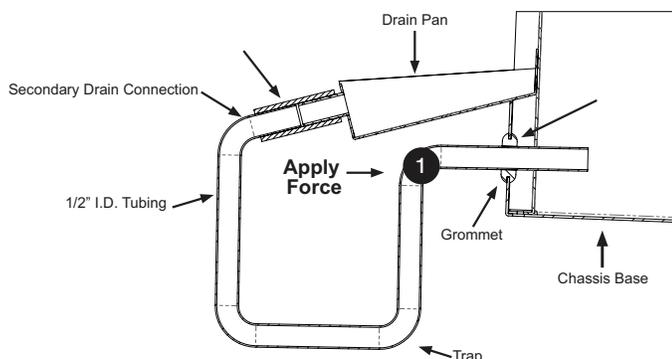
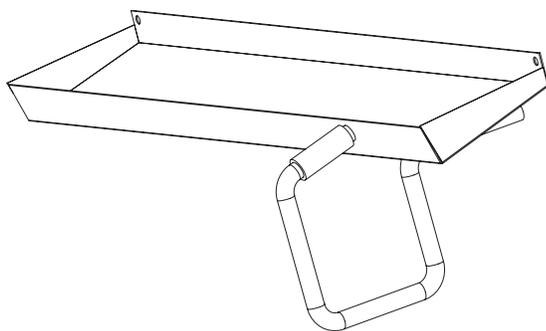


4. Position the trap as shown and slide the 2" piece of clear flexible tubing about 1" onto the top end of the trap. Slide the top of the flexible tube on the trap onto the bottom of the 1/2" OD secondary drain connection and push the top of the trap up. The trap should be positioned so that there is only a small gap between the top of the trap and the bottom of the secondary drain connection.

5. To avoid damage whenever the slide-out chassis has to be removed from the cabinet, remove the secondary drain trap before sliding the chassis out. After the chassis is reinstalled in the cabinet, prime the trap with water before reinstalling it.

Secondary Evaporator Drain Trap Install Instructions:

1. The trap and 2" piece of clear flexible 1/2" ID tubing are shipped loose to prevent damage. They should be installed after the Comfort Pack unit is installed and the return air connection completed.
2. The trap must be primed (filled with water) for proper operation of the secondary drain system. This may be done prior to installation of the trap or after.
3. Insert trap into the grommet located in chassis base pan.
 - a. Apply force to section 1 (refer to drawing below)
 - b. Ensure at least .5" - 0.75" of tubing is inserted into the grommet
 - c. PVC should be flush with drain pan connection



Furnace Condensate Drainage

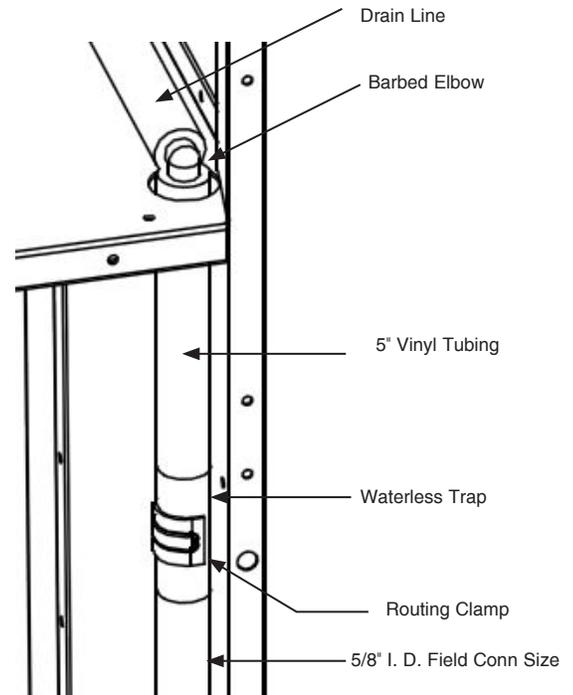
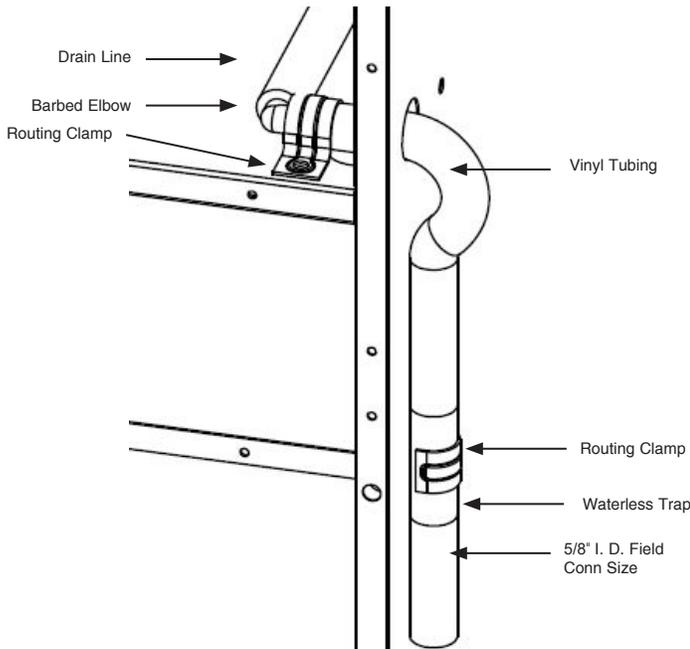
NOTE: THE HIGH EFFICIENCY FURNACES PRODUCE CONDENSATE DURING OPERATION. IN UNCONDITIONED SPACES, THE CONDENSATE MAY BE SUSCEPTIBLE TO FREEZING. ENSURE THE CONDENSATE IS ABLE TO DRAIN FREELY AND PROPER CARE IS TAKEN TO PREVENT DRAIN LINE FREEZING.

A Condensate Drain Kit is provided with the unit. It contains a waterless trap, two routing clamps, barbed hose elbow, barbed hose coupling, two sheet metal screws, and two pieces of 5/8" vinyl tubing. The unit has two options for the location of the waterless trap.

Instructions for Primary Location:

- Remove top right access panel to reveal burner compartment.
- Replace plastic insert located on side panel with rubber grommet provided within the condensate drain kit.
- Locate the free end of the provided hose along the bottom of the burner compartment.
- Connect the supplied barbed hose elbow to the hose from the burner compartment.
- Cut approximately 1" off the long side of the vinyl tubing elbow. (Verify length of the tubing needed to properly locate waterless trap before cutting)
- Insert the short side of the vinyl tubing elbow into the grommet on the side panel and connect to the barbed hose elbow.
- Install one of the supplied routing clamps over the connection between the vinyl and barbed elbows and secure to the air divider with a sheet metal screw (Note: there is a bite hole in the divider under the insulation)
- Connect waterless trap to free end of vinyl tubing elbow.

- Use the second routing clamp and sheet metal screw to secure waterless trap to side panel.
- Reinstall burner compartment access panel.
- Follow all applicable codes to route condensate from waterless trap to on-site drainage.

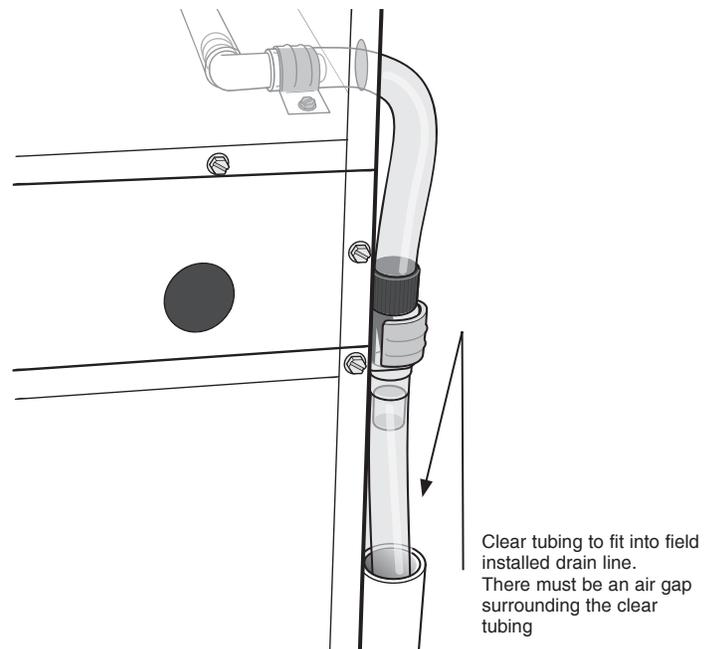


External Draining

The condensing furnace external drainage is critical to the furnaces continued operation. Regardless of the desired drainage option selected above, all tubing must be secured with the routing clamps using the predrilled mounting holes. Downstream of the waterless trap will be a field connected 5/8" vinyl tube that must be directed into an air break before any other drainage is tied into the unit. This includes the condensate drain for the cooling section.

Instructions for Secondary Location:

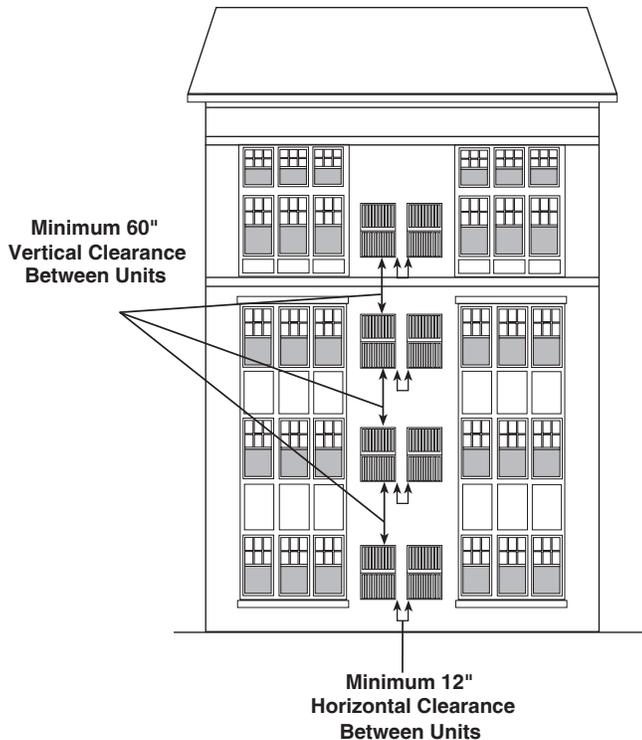
- Remove burner compartment access panel, filler plate, and filter door.
- Locate the free end of the provided hose along the bottom of the burner compartment.
- Connect the supplied barbed hose elbow to the hose from the burner compartment.
- Insert free end of barbed hose elbow through the hole provided in the horizontal air divider.
- Cut the supplied vinyl tubing elbow into a straight tube approximately 5" long. (Verify length of the tubing needed to properly locate waterless trap before cutting)
- Install the vinyl tubing to the free end of the barbed hose elbow.
- Connect the waterless trap to free end of the vinyl tubing.
- Use provided routing clamp and sheet metal screw to secure waterless trap to side panel.
- Follow all applicable codes to route condensate from waterless trap to on-site drainage.
- Reinstall access panel, filler plate, and filter door.
- Follow all applicable codes to route condensate from waterless trap to on-site drainage.



*The furnace drain must be in a conditioned space and in some cases additional means for heating the drain line (such as heat tape) will be necessary to avoid freezing.

Clearances

For proper unit performance and maximum operating life please maintain the following minimum installation clearances.



*Less than 12" Call National Comfort Products

Comfort Pack units must be installed through an outside wall. Confined spaces and/or covered areas should be avoided. Consult the factory if unclear of clearances required. Units must be installed a minimum of **12"** apart when two units are side by side. If three or more units are to operate next to one another, allow a minimum of **60"** between units or pairs of units. Also, a vertical clearance of **60"** should be maintained between units. Units installed on the bottom floor should be mounted at least **8"** off of the ground.

The unit is designed and approved for thru the wall installation only. The unit must be installed a minimum of **8"** above a finished floor. If the unit is installed in a residential garage, it must be installed so that the ignition source and burners are located not less than **18"** above the floor, and it must be located or protected to avoid physical damage by vehicles.

Unit Location Considerations

In thru-the-wall installation, due to the various types of wall construction, it is not possible to provide detailed instructions. The following is a list of general requirements and cautions for installing these units.

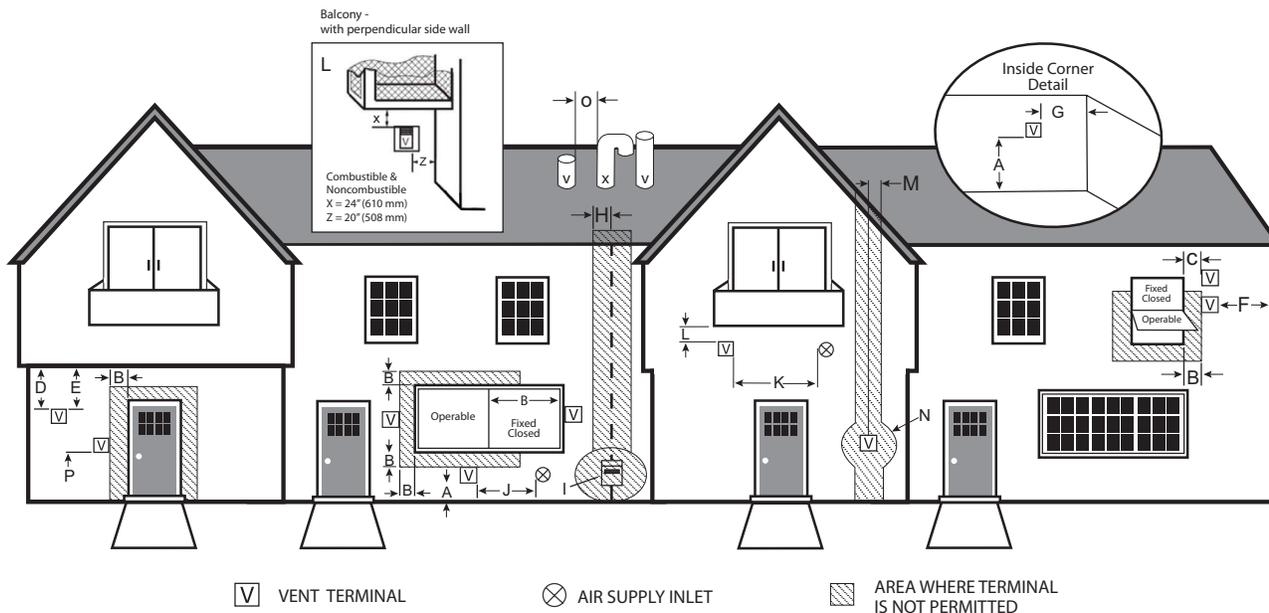
The unit must be installed level, both - top front to back and left to right.

1. Masonry walls must have a lintel to support the wall.
2. Extend the unit approximately 3/4" beyond the outside surface of the wall. Optional mounting angles can be purchased from the factory or field fabricated for locating and mounting the unit in the wall.
3. The wall opening across the top and bottom must be flashed.
 - a. During periods of rain and wind the primary drainage path may not be adequate to handle the load. Secondary precautions may also be required but not limited to the following:
 - Seal flashing to unit
 - Floor drain
 - Additional field sealing of sheet metal joints
 - Sealing of unused access opening
4. Clearances to air inlets and outlets must be adequate to ensure no air flow obstructions or recirculation of condenser air flow.
5. Some architectural designs of buildings will require the unit to be mounted behind a decorative grille. The performance (capacity and efficiency) of the unit may be reduced with the use of these decorative grilles. The less resistive these grilles are to air flow, the better the unit's performance will be. Outdoor louvers provided by others must be approved by NCP to maintain unit performance and warranty. **Care must be taken to locate the condenser coil away from loose debris that may clog intake.**
6. If the unit is mounted behind a decorative grille, one or both of the following items must be done to eliminate recirculation of air to the unit:
 - a. The front of the unit must be mounted tight to the inside of the architectural grille
 - b. A barrier must be provided to prevent recirculation of air to the unit (mixing of inlet and outlet air) when the front of the unit is mounted back from the inside of the architectural grille
7. The unit must not be mounted in dead-end hallways or areas where there is no fresh outside air circulation. Cool fresh outside air must be provided for best unit operation. Thru-the-wall units may not be located where hot exhausts from clothes dryer vents, kitchen vents, steam vents or corrosive fumes could come in contact with coil side of unit.
8. 40" clearance is required for service accessibility on the inside service panel.
9. If more than one unit is to be installed in the same area a minimum of 60" vertical spacing must be maintained between units to minimize recirculation of condenser exhaust air.
10. Care must be taken when locating the unit. Locate away from bedrooms as operational sounds may be objectionable.

*For other clearance information see pages 12 and 20.

Vent Termination Clearances for Direct Vented Installations in the USA

For other gas venting information see page 21.



Item	Clearance Description	US Installations (per ANSI Z223.1/NFPA 54)
A	Clearance above grade, veranda, porch, balcony or anticipated snow level	12 in.
B	Clearance to a window or door that may be opened	9 in. for appliances > 10,000 Btu/h (3 kW) and ≤ 50,000 Btu/h (15 kW), 12 in. for appliances > 50,000 Btu/h (15 kW)
C	Clearance to a permanently closed window	
D	Vertical clearance to a ventilated soffit located above the terminal within a horizontal distance of 2 feet from the center line of the terminal	For clearances not specified in ANSI Z223.1/NFPA 54, clearances shall be in accordance with local installation codes and the requirements of the gas supplier and the manufacturer's installation instructions.
E	Clearance to an unventilated soffit	
F	Clearance to an outside corner	
G	Clearance to an inside corner	
H	Clearance to each side of the center line extended above electrical meter or gas service regulator assembly	
I	Clearance to service regulator vent outlet	See Note 2
J	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	9 in. for appliances > 10,000 Btu/h (3 kW) and ≤ 50,000 Btu/h (15 kW), 12 in. for appliances > 50,000 Btu/h (15 kW)
K	Clearance to a mechanical air supply inlet	3 feet
L	Clearance under a veranda, porch, deck, or balcony	See Notes 1 & 2
M	Clearance to each side of the center line extended above or below vent terminal of the furnace to a dryer or water heater vent, or other appliance's vent intake or exhaust	12 in.
N	Furnace combustion air intake clearance to a water heater vent, dryer or other types of appliance exhausts	https://www.msn.com/en-us/feed 3 feet
O	Clearance from a plumbing vent stack	3 feet
P	Clearance above paved sidewalk or paved driveway located on public property	See Notes 1 & 2

Note: This table is based upon National codes for gas appliances, and are provided as a reference. Refer to Local codes which may supersede the standards and/or recommendations.

Note 1: Avoid venting under a deck or large overhang. Recirculation could occur and cause performance or system problems. Ice build-up may occur.

Note 2: For clearances not specified in ANSI Z223.1/NFPA 54, clearances shall be in accordance with local installation codes and the requirements of the gas supplier and the manufacturer's installation instructions.

The vent for this appliance shall not terminate: **a.** Near the soffit vents or crawl space vents or other areas where condensate or vapor could create a nuisance or hazard or property damage; or **b.** Where condensate vapor could cause damage or could be detrimental to the operation of regulators, relief valves, or other equipment.

Specifications for venting subject to change without notice.

Electrical

All wiring must be installed in accordance with applicable codes.

The unit is factory wired for 230/1/60 power. For 208/1/60 power systems, the wiring to the primary side of the control transformer should be changed from the 240-volt connection to the 208-volt connection to provide proper operation of the control system.

The operating voltage of the unit is from 196 to 244 volts. Operating the equipment outside of these limits will void the warranty.

Electrical Supply and Connections

All electrical wiring and connections, including electrical grounding must be made in accordance with the National Electric Code ANSI/NFPA No. 70 (latest edition) or, in Canada, the Canadian Electrical Code, Part I-C.S.A. Standard C22.1. In addition, the installer should be aware of any local ordinances or utility company requirements that might apply.

Check the rating plate for the supply voltage and current requirements. A dedicated line voltage supply with fused disconnect switch should be run directly from the main electrical panel to the unit. All external wiring must be within approved conduit and have a minimum temperature rise rating of 60°C. Conduit from the disconnect switch must be run so as not to interfere with the service panels.

Controls

Field wiring between the unit and the wall thermostat (by others) may be low voltage for Class 2 systems. The location of the wall thermostat should be 4 to 5 feet above the floor and carefully selected so that the thermostat senses the temperature of the largest conditioned area, without being influenced by drafts, sun exposure or outside temperature.

Electrical Connections

NOTE: Make certain that the volts, hertz, and phase correspond to that specified on the unit rating plate, and that the service provided by the utility is sufficient to handle the additional load imposed by this equipment.

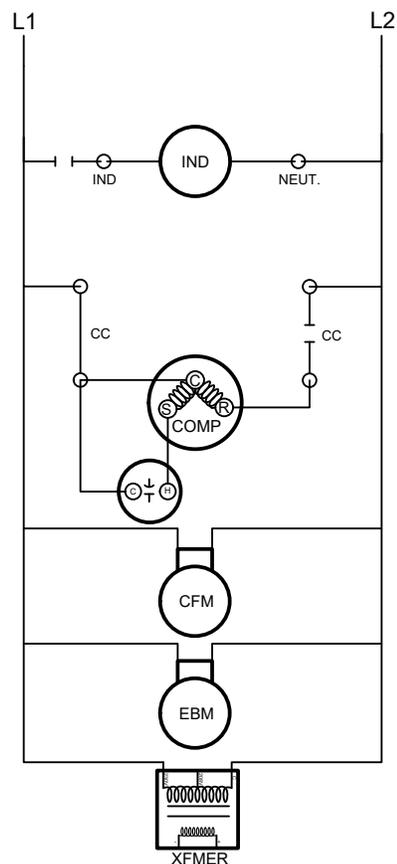
Make all electrical connections in accordance with the National Electrical Code and any pertinent local codes or ordinances. Use a separate branch electrical circuit for this unit. Locate a disconnecting means within sight of and readily accessible to the unit.

- a. Line Voltage Connections
- b. Connect the single phase power supply to unit fuse blower terminal L1 and L2
- c. Connect ground wire to lug
- d. Low Voltage Connections

When locating the room thermostat, it should be in the natural circulating path of room air. Avoid locations where the thermostat would be exposed to cold air infiltration; drafts from windows, doors or other openings leading to the outside; exposure to air currents from warm-or-cold air registers or to exposure where the natural circulation of the air is cut off, such as behind doors, above or below mantels, shelves, etc.

Electrical - High Voltage

NOMINAL VOLTAGE	MINIMUM VOLTAGE	MAXIMUM VOLTAGE
208-230	196	244



High Voltage Power Supply

! WARNING

LIVE ELECTRICAL COMPONENTS!

During installation, testing, servicing and troubleshooting of this product, it may be necessary to work with live electrical components. Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

The high voltage power supply must agree with the equipment nameplate.

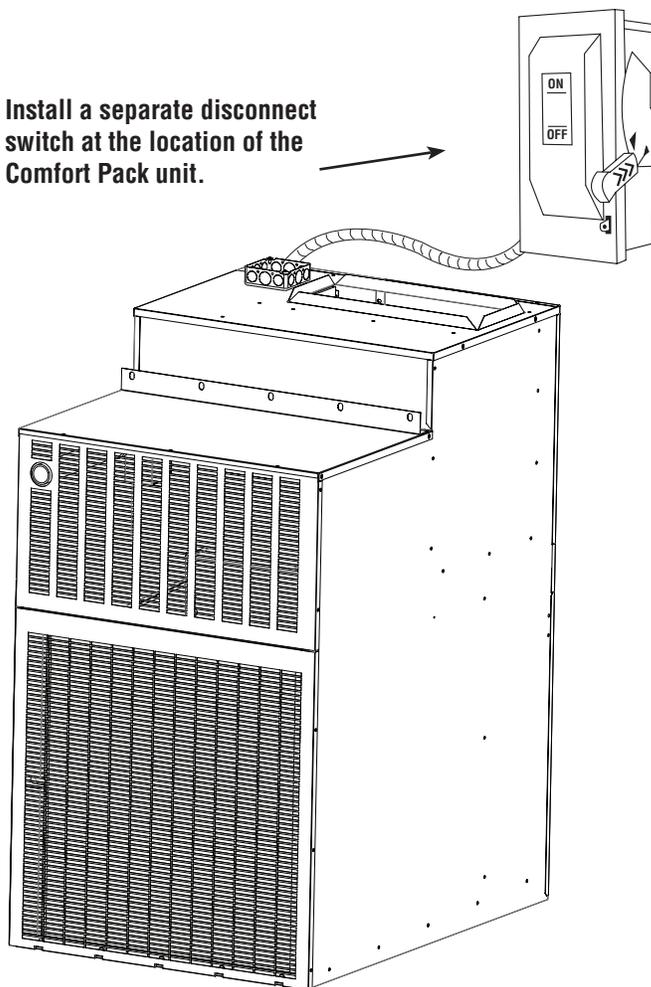
OR

Make certain that the volts, hertz, and phase correspond to that specified on the unit rating plate, and that the service provided by the utility is sufficient to handle the additional load imposed by this equipment.

Power wiring must comply with national, state, and local codes.

Follow instructions on unit wiring diagram located on the inside of the access door and in the wiring diagrams included with the unit.

Install a separate disconnect switch at the location of the Comfort Pack unit.



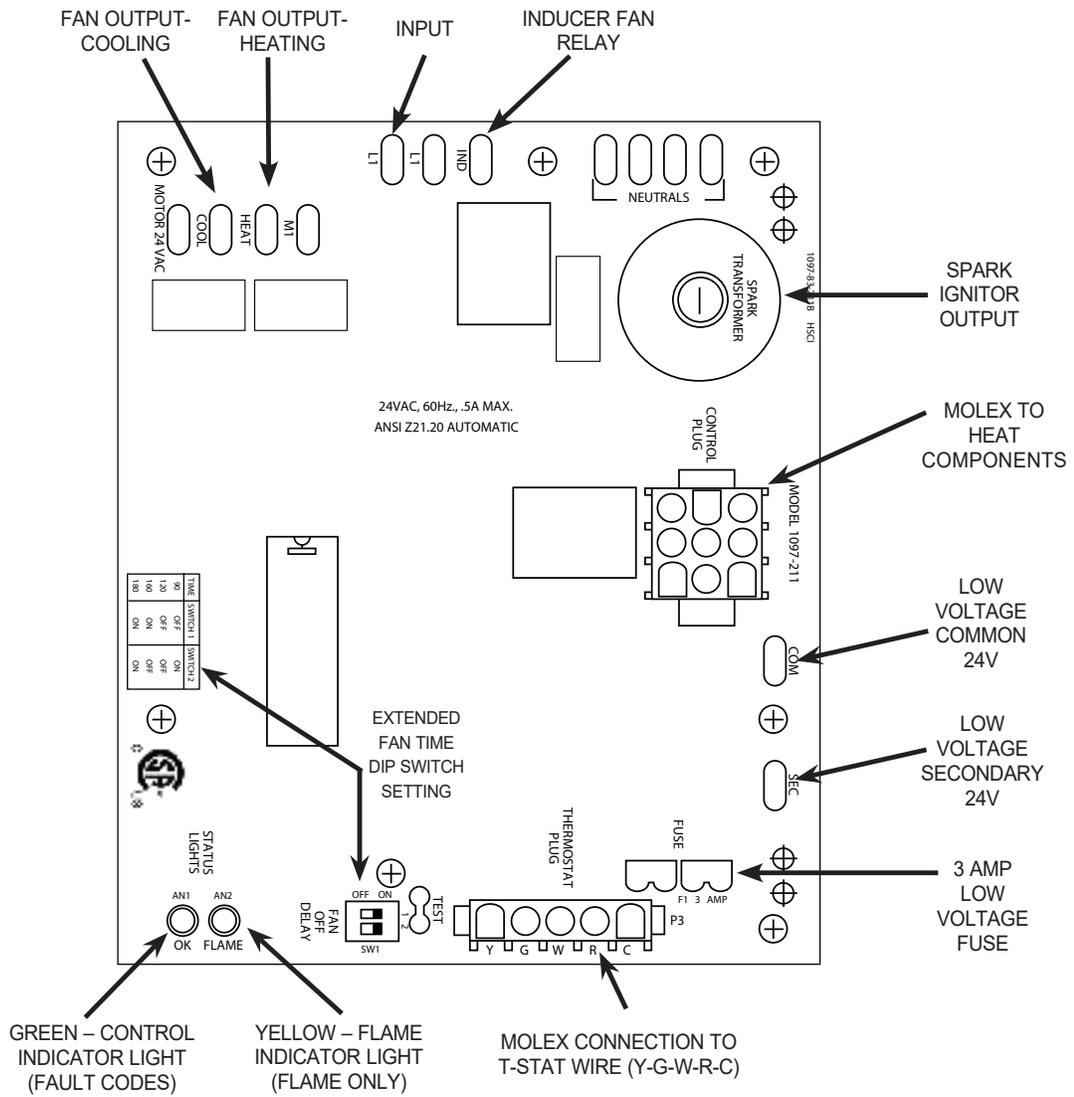
Electrical - Low Voltage

Low Voltage Maximum Wire Length

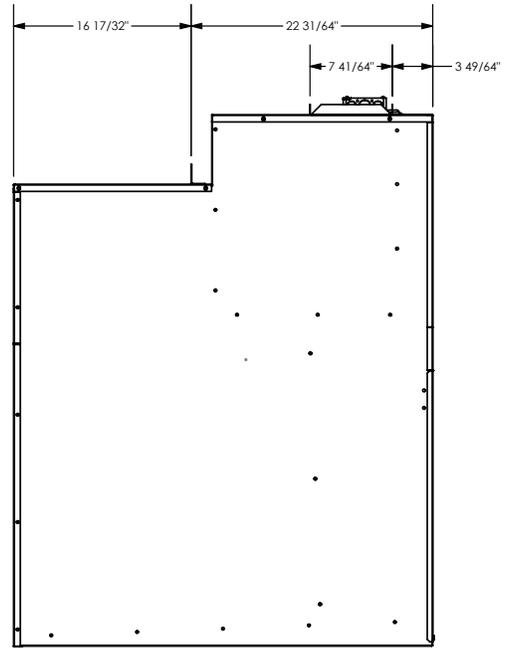
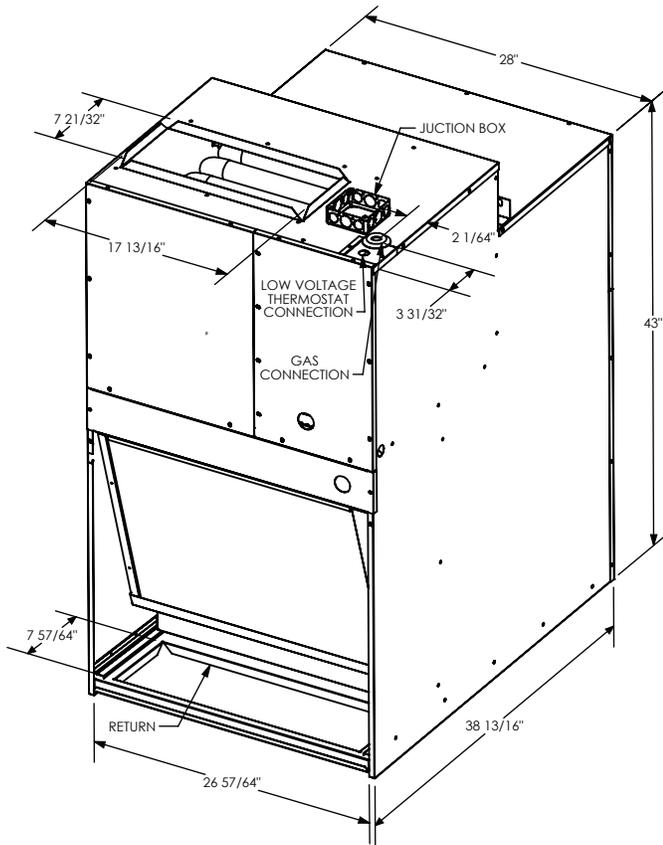
Table defines the maximum total length of low voltage wiring from the outdoor unit, to the indoor unit and to the thermostat.

24 VOLTS	
WIRE SIZE	MAX. WIRE LENGTH
18 AWG	150 Ft.
16 AWG	225 Ft.
14 AWG	300 Ft.

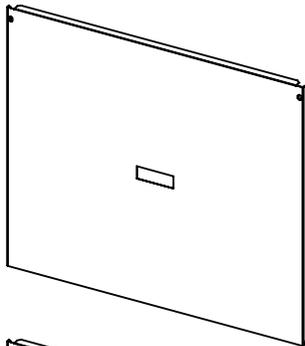
DSI Control Identification



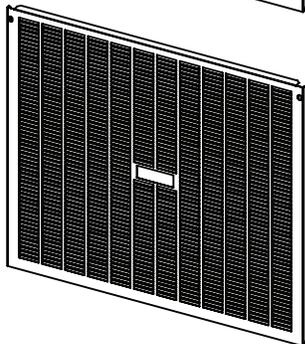
Comfort Pack Dimension Drawing



Side view



Standard Filter Door



Option (B)
Slotted Filter Door
for Open Returns

NOTE: Unit must be mounted a minimum of 8 inches above finished floor.
See installation guide for vent termination clearances

Gas Furnace Specifications

Gas Heat – The cabinet includes a gas furnace with integral flue duct, direct spark ignition, safety controls, and operating controls. The installation of the unit and gas piping must be in accordance with local codes.

Gas Valve Setting 3.5" W.C.

HEAT MODULE	CHS0043	CHS0050
INPUT BTUH (NG)	43,000	50,000
OUTPUT BTUH (NG)	40,850	47,500
INPUT BTUH (LP)	35,000	50,000
OUTPUT BTUH (LP)	33,250	47,500
MAXIMUM EXTERNAL STATIC PRESSURE	.4" W.C.	.4" W.C.
INLET PRESSURE (NG)	7.0" W.C.	7.0" W.C.
MANIFOLD PRESSURE (NG)	3.5" W.C.	3.5" W.C.
INLET PRESSURE (LP)	11" W.C.	11" W.C.
MANIFOLD PRESSURE (LP)	10" W.C.	10" W.C.
DISCHARGE TEMPERATURE RISE RANGE	35°F to 65°F	40°F to 70°F
BLOWER SPEED SETTING	Med. High	High
MODEL SIZE	43	50
ORIFICE SIZE N.G.	#50	#47
ORIFICE SIZE L.P.	#60	#56
INDUCER ORIFICE SIZE	0.62	0.81
ROLLOUT LIMIT SIZE (Manual Reset)	210°F	210°F
ROLLOUT LIMIT SIZE (Maximum Allowance)	235°F	235°F
Main Air Limit Size (Auto Reset)	140/-40°F	140/-40°F
Inducer Limit Size (Manual Reset)	160°F	160°F
Nominal Temperature Rise	50°F	55°F
Allowable Air Temperature Range	135-165	140-170
CO2% - Acceptable Range	6 to 7	6 to 7
CO Air Free - PPM	0-200	0-200
Collector Box Pressure Switch	-0.3+/-0.05	-0.6+/-0.05
Inducer Pressure Switch	-0.9+/-0.05	-0.7+/-0.05
Stack Temperature	80-140	80-140

Sequence of Operations (Gas Heat)

1. Call for Heat – The thermostat sends a call for heat therefore energizing the “white” wire to the control board. The control checks to see that the limit switch is closed and the pressure switch is open. If the limit switch is open, the control responds as defined in the “Limit Switch Operation - page 22”. If the pressure switch is closed, the control will do four flashes on the green LED and wait indefinitely for the pressure switch to open. If the pressure switch is open, the control proceeds to **(2.) Pre-purge**.

2. Pre-purge – The control energizes the venter motor and waits for the pressure switch to close. If the pressure switch does not close within 240 seconds of the venter motor energizing, on 3 attempts, the control green LED will flash two times and will enter a soft lock out. When the pressure switch is proven closed, the control begins the pre-purge time. If flame is present any time while in pre-purge, the pre-purge time is restarted. If flame is present long enough to cause lockout, the control responds as defined in “Undesired Flame - page 22”. The control runs the venter motor for a 30 second pre-purge time, then proceeds to the **(3.) Ignition Trial Period**.

3. Ignition Trial Period – The control energizes the spark and main gas valve. The venter remains energized. If flame is sensed during the first 10 seconds, the spark is de-energized and the control proceeds to **(4.) Heat Blower On Delay**. If flame has not been sensed during the first 10 seconds, the control de-energizes the spark output and keeps the gas valve energized for an additional one second flame proving period. If flame is not present after the flame proving period, the control de-energizes the gas valve and proceeds with ignition re-tries as specified in “Ignition Retry - page 18”. If flame is present, the control proceeds to the **(4.) Heat Blower On Delay**.

4. Heat Blower On Delay – The control waits for 20 seconds from the time the gas valve opened and then energizes the blower motor. The gas valve and venter motor remain energized. The control proceeds to **(5.) Steady Heat**.

5. Steady Heat – The control continuously monitors to the safeties (high limit, roll-out, and pressure) for open switches, flame sensor for proving, and the thermostat for a call for heat. When the thermostat call for heat is removed, the control de-energizes the gas valve and begins **(6.) Post-purge** and **(7.) Blower Off Delay**.

6. Post-purge – The venter motor output remains on for a 30-second post-purge period after the thermostat is satisfied.

7. Blower Off Delay – The blower motor is de-energized after a blower off delay 120 seconds factory setting (field adjustable, see page 15 or 37). Timing begins when the thermostat is satisfied.

Abnormal Functions

- **Interrupted Thermostat Call for Heat** – If the thermostat demand for heat is removed before the flame is recognized, the control will run the venter motor for the post purge period and de-energize all outputs. If the thermostat demand for heat is removed after successful ignition, the control will de-energize the gas valve, run the venter motor through post purge, and run the blower motor on heat speed for the selected delay off time.

- **Soft Lockout** – The control shall not initiate a call for heat or call for continuous fan while in lockout. The control will still respond to an open limit and undesired flame. Lockout shall automatically reset after one hour. Lockout may be manually reset by removing power from the control for more than one second or removing the thermostat call for heat for more than one and less than 20 seconds.

- **Hard Lockout** – If the control detects a fault on the control board, the status LED will be de-energized, and the control will lockout as long as the fault remains. A hard lockout will automatically reset if the hardware fault clears.

- **Power Interruption** – During a momentary power interruption or at voltage levels below the minimum operating voltage for line voltage the system will self-recover without lockout when voltage returns to the operating range. During a momentary power interruption of low voltage the board will enter a soft lockout. Power interruptions of less than 80ms shall not cause the control to change operating states. Power interruptions greater than 80ms may cause the control to interrupt the current operating cycle and re-start.

- **Ignition Retry** – If flame is not established on the first trial for ignition, the control de-energizes the gas valve and the venter motor remains energized for an inter-purge period of 30 seconds. The spark and gas valve are then re-energized, and the control initiates another trial for ignition. If flame is not established on the second trial for ignition, the control de-energizes the gas valve, energizes the blower motor on heat speed, and venter motor remains energized. The blower motor is shut off after 180 seconds. When the blower motor de-energizes, the spark and gas valve are re-energized and the control initiates another trial for ignition. (This blower delay is a self-healing feature for an open auxiliary limit switch). If flame is not established on the third trial for ignition, the control de-energizes the gas valve, and the venter motor remains energized for an inter-purge period of 20 seconds. The control then re-energizes the gas valve and spark and initiates another trial for ignition. If flame is not established on the fifth trial for ignition (initial try plus 4 re-tries), the control de-energizes the gas valve and goes into lockout. The control goes to one flash on the green LED to indicate ignition failure lockout.

- **Condensate Freeze Protection** – If the burner compartment temperature falls to $41^{\circ}\text{F} \pm 9^{\circ}\text{F}$, the safety thermostat switch will

close and energize the condensate heater. The heater will remain energized until the burner compartment reaches a temperature of $68^{\circ}\text{F} \pm 9^{\circ}\text{F}$. This heater will operate independently of the furnace's standard sequence of operation.

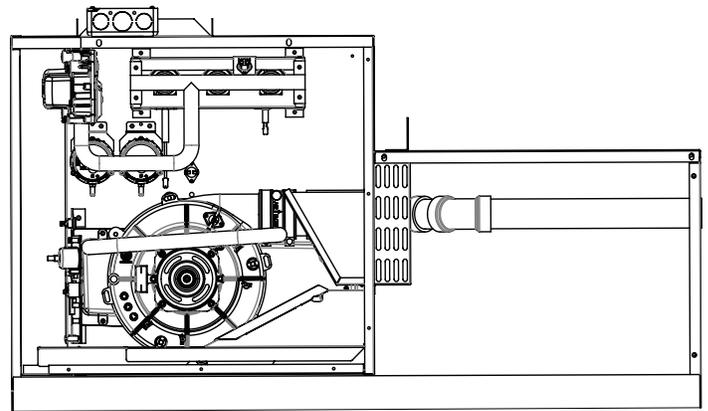
Installation Codes

These units must be installed in accordance with local building codes. In the absence of local codes, in the United States, the units should be installed in accordance with the National Fuel Gas Code (latest edition). A Canadian installation must be in accordance with the CAN/CGA-B149.1 and B149.2 Installation Code for Gas Burning Appliances and Equipment. These codes are available from CSA Information Services, 1-800-463-6727. Local authorities having jurisdiction should be considered before installation is made to verify local codes and installation procedure requirements.

High Altitude Operation

If the heater is being installed at an elevation above 2000 ft. (610m), the input rate will have to be derated. This is done by adjusting the valve outlet pressure (See page 22). Adjusting the valve outlet pressure is done after the heater is in operation; follow the instructions below. (see Figure 1).

Figure 1



Heat Section Burner/Control Compartment

(Note: Unit side panel is not shown for clarity; the side panel is not removable. Access to the burner/control compartment is through the rear access panel.)

Derating by Valve Outlet Pressure Adjustment for High Altitude Operation

Instructions

1. Determine the required valve outlet pressure for the elevation where the heater will be operating. If unsure of the elevation, contact the local gas supplier.

METER TIME IN MINUTES AND SECONDS FOR NORMAL INPUT RATING OF FURNACES EQUIPPED FOR NATURAL OR LP GAS											
INPUT BTU/HR	METER SIZE CU. FT.	HEATING VALUE OF GAS BTU PER CU. FT.									
		900		1000		1040		1100		2500	
		MIN.	SEC.	MIN.	SEC.	MIN.	SEC.	MIN.	SEC.	MIN.	SEC.
50,000	ONE TEN	1 10	5 50	1 12	12 00	1 12	15 30	1 13	18 12	3 30	20 00
75,000	ONE TEN	0 7	44 12	0 8	48 0	0 8	50 15	0 8	53 48	2 20	0 0
100,000	ONE TEN	0 5	33 24	0 6	36 0	0 6	38 15	0 6	40 36	1 15	30 0
125,000	ONE TEN	0 4	26 19	0 4	29 48	0 5	30 0	0 5	32 17	1 12	12 0
150,000	ONE TEN	0 3	31 36	0 4	24 0	0 4	25 10	0 4	26 20	1 10	0 0

$$\text{Input BTU/HR} = \frac{\text{Heating Value of Gas (BTU/Ft}^3) \times 3600 \times \text{correction factor}}{\text{Time in Seconds (for 1 cu.ft.) of Gas}}$$

NOTE: THIS ADJUSTMENT CAN ONLY BE DONE AFTER THE HEATER IS IN OPERATION. IT IS INCLUDED IN THE STARTUP PROCEDURES.

2. With the manual valve positioned to prevent flow to the main burner, connect a manometer to the 1/8" pipe outlet pressure tap in the valve. Use a water column manometer that is readable to the nearest tenth of an inch.
3. Remove the cap from the pressure adjusting screw and adjust the valve outlet pressure to the pressure setting selected from the table. Cycle the main burner once or twice to properly seat the adjustment spring in the valve. Re-check the pressure. If necessary, re-adjust the pressure. When the pressure is correct, remove the manometer and replace the cap. Check for leaks at the pressure tap fitting.
4. With the heater operating determine that the inlet pressure to the heater for natural gas is between 4.5 and 10 inches w.c., and for propane between 11 and 14 inches w.c. Take this reading as close as possible to the heater (heaters are equipped with gas valves that have an inlet pressure tap.) If the inlet is not within the specified range, the inlet pressure must be corrected and Steps 3 and 4 repeated.
5. Find the Valve Outlet Pressure Adjustment label in the plastic bag that contained these instructions. Using a permanent marker, fill in the pressure setting. Adhere the label on the heater near the gas valve so that it is conspicuous to someone serving the valve.

NATURAL GAS - HIGH HEATING VALUE			MANIFOLD PRESSURE (GAS VALVE SETTING FOR NAT. GAS)
ALTITUDE ABOVE THE SEA LEVEL	CHS0043	CHS0050	
	0 TO 1,999 FT	50	47
3.5		3.5	Manifold Pressure
2,000 to 2,999 FT	49	47	Orifice Size
	3.2	3.2	Manifold Pressure
3,000 to 3,999 FT	49	47	Orifice Size
	3.0	3.0	Manifold Pressure
4,000 to 4,999 FT	49	47	Orifice Size
	2.8	2.8	Manifold Pressure
5,000 to 5,999 FT	49	47	Orifice Size
	2.5	2.5	Manifold Pressure
6,000 to 6,999 FT	50	49	Orifice Size
	3.0	3.1	Manifold Pressure
7,000 to 7,000 FT	50	49	Orifice Size
	2.9	3.0	Manifold Pressure
8,000 to 8,900 FT	50	49	Orifice Size
	3.0	3.0	Manifold Pressure
9,000 to 9,999 FT	50	49	Orifice Size
	2.9	2.9	Manifold Pressure

High Altitude Deration Chart for Natural Gas - High Heating Value

NATURAL GAS - LOW HEATING VALUE			MANIFOLD PRESSURE (GAS VALVE SETTING FOR NAT. GAS)
ALTITUDE ABOVE THE SEA LEVEL	CHS0043	CHS0050	
	0 TO 1,999 FT	50	47
3.5		3.5	Manifold Pressure
2,000 to 2,999 FT	49	47	Orifice Size
	3.5	3.5	Manifold Pressure
3,000 to 3,999 FT	49	47	Orifice Size
	3.4	3.4	Manifold Pressure
4,000 to 4,999 FT	49	47	Orifice Size
	3.2	3.2	Manifold Pressure
5,000 to 5,999 FT	49	47	Orifice Size
	3.0	3.0	Manifold Pressure
6,000 to 6,999 FT	50	49	Orifice Size
	3.1	3.5	Manifold Pressure
7,000 to 7,000 FT	50	49	Orifice Size
	2.9	3.2	Manifold Pressure
8,000 to 8,900 FT	50	49	Orifice Size
	3.0	3.0	Manifold Pressure
9,000 to 9,999 FT	50	49	Orifice Size
	2.9	2.9	Manifold Pressure

High Altitude Deration Chart for Natural Gas - Low Heating Value

PROPANE GAS			MANIFOLD PRESSURE (GAS VALVE SETTING FOR LP GAS)
ALTITUDE ABOVE THE SEA LEVEL	CHS0043	CHS0050	
	0 to 1,999 FT	60	56
10		10	Manifold Pressure
2,000 to 2,999 FT	60	56	Orifice Size
	9.2	9.2	Manifold Pressure
3,000 to 3,999 FT	60	56	Orifice Size
	8.7	8.7	Manifold Pressure
4,000 to 4,999 FT	60	56	Orifice Size
	8.5	8.5	Manifold Pressure
5,000 to 5,999 FT	61	58	Orifice Size
	9.6	9.6	Manifold Pressure
6,000 to 6,999 FT	61	58	Orifice Size
	9.2	9.2	Manifold Pressure
7,000 to 7,999 FT	61	58	Orifice Size
	8.8	8.8	Manifold Pressure
8,000 to 8,999 FT	61	58	Orifice Size
	8.5	8.5	Manifold Pressure
9,000 to 9,999 FT	61	58	Orifice Size
	8.5	8.5	Manifold Pressure

High Altitude Deration Chart for Natural Gas - High Heating Value

ALTITUDE ABOVE SEA LEVEL	LOCAL HEATING VALUE, BTU PER CUBIC FOOT								
	650	700	750	800	850	900	950	1,000	1,050
2,000 FT	LOW	LOW	LOW	LOW	LOW	LOW	HIGH	HIGH	HIGH
3,000 FT	LOW	LOW	LOW	LOW	LOW	LOW	HIGH	HIGH	HIGH
4,000 FT	LOW	LOW	LOW	LOW	LOW	HIGH	HIGH	HIGH	HIGH
5,000 FT	LOW	LOW	LOW	LOW	LOW	HIGH	HIGH	HIGH	HIGH
6,000 FT	LOW	LOW	LOW	LOW	HIGH	HIGH	HIGH	HIGH	HIGH
7,000 FT	LOW	LOW	LOW	LOW	HIGH	HIGH	HIGH	HIGH	HIGH
8,000 FT	LOW	LOW	LOW	HIGH	HIGH	HIGH	HIGH	HIGH	HIGH
9,000 FT	LOW	LOW	LOW	HIGH	HIGH	HIGH	HIGH	HIGH	HIGH
10,000 FT	LOW	LOW	HIGH	HIGH	HIGH	HIGH	HIGH	HIGH	HIGH

Heating values for Natural Gas

Clearances

Clearance to combustibles is defined as the minimum distance from a heater to a surface or object that is necessary to ensure that a surface temperature of 90°F above the surrounding ambient temperature is not exceeded. Minimum clearance to combustibles from all sides of this properly installed unit is zero inches. Adequate clearances must be provided to allow installation of the union and shutoff valve, as well as accessibility to wiring and control compartments. If this unit is installed in an attic or other insulated space, it must be kept free and clear of insulating material. The area must be inspected when the unit is installed or insulation is added. Some insulating materials may be combustible. (See page 12 for other clearances)

Venting

The venting system is an integral part of the heater as shipped to you. Do not modify or add to the vent system. The heat section includes an exhaust blower. The blower draws the combustion products out of the heat exchanger, mixes combustion products with dilution air and forces the mixture to the outside. A chimney is not required. No special provisions are required for supplying air for combustion. Do not alter or extend the vent outlet. The venting system is designed for proper operation under all weather conditions and for winds up to 40 mph. (See page 12 for locating vent)

Gas Piping and Pressures

WARNING

THE HEATER IS EQUIPPED FOR A MAXIMUM GAS PRESSURE RESPECTIVE TO THE FUEL BEING USED. CONSULT APPROPRIATE TABLES WITHIN THIS MANUAL FOR RATED MAXIMUM SUPPLY PRESSURE. SUPPLY PRESSURES HIGHER THAN THE MAXIMUM REQUIRES INSTALLATION OF AN ADDITIONAL LOCKUP-TYPE SERVICE REGULATOR EXTERNAL TO THE UNIT.

Gas piping external to the unit must include: a manual shutoff valve with 1/8" NPT plugged tapping (for test gauge connection), drip leg and ground union fitting.

If the supply air from the unit is ducted to space(s) outside the space containing the unit, the return air must be ducted from outside the space containing the unit and sealed to the unit cabinet return air opening.

Pressure Testing Supply Piping

Test Pressures Above 1/2 PSI: Disconnect the heat manual valve from the gas supply line that is to be tested. Cap or plug the supply line.

Test Pressures Below 1/2 PSI: Before testing, close the manual valve on the heater.

All piping must be in accordance with requirements outlined in the National Fuel Gas Code ANSI/Z223.1a (latest edition) or CAN/ CGA-B149.1 and B149.2. Gas supply piping installation should conform with good practice and the local codes. Support gas piping with pipe hangers, metal strapping or other suitable material; do not rely on the heater to support the gas pipe.

CAPACITY OF PIPING												
Cubic Feet Per hour Based on 0.3" w.c. Pressure Drop												
Specific Gravity for Natural Gas - 0.6 (Natural Gas - 1000 BTU/Cubic Feet)												
Specific Gravity for Propane Gas - 1.6 (Propane Gas - 2550 BTU/Cubic Feet)												
LENGTH OF PIPE	DIAMETER OF PIPE											
	1/2"		3/4"		1"		1 1/4"		1 1/2"		2"	
	NATURAL	PROPANE	NATURAL	PROPANE	NATURAL	PROPANE	NATURAL	PROPANE	NATURAL	PROPANE	NATURAL	PROPANE
20'	92	107	190	116	350	214	730	445	1100	671	2100	1281
30'	73	45	152	93	285	174	590	360	890	543	1650	1007
40'	63	38	130	79	245	149	500	305	760	464	1450	885
50'	56	34	115	70	215	131	440	268	670	409	1270	775
60'	50	31	105	64	195	119	400	244	610	372	1105	674
70'	46	28	96	59	180	110	370	226	560	342	1050	641
80'	43	26	90	55	170	104	350	214	530	323	990	604
90'	40	24	84	51	160	98	320	195	490	299	930	567
100'	38	23	79	48	150	92	305	186	460	281	870	531
125'	34	21	72	44	130	79	275	168	410	250	780	476
150'	31	19	64	39	120	73	250	153	380	232	710	433
160'	28	17	59	36	110	67	225	137	350	214	650	397
170'	26	16	55	34	100	61	210	128	320	195	610	372

Note: When sizing lines, consider possibilities of future expansion and increased requirements. Refer to National Fuel Gas Code for additional information on line sizing.

The heater is orificed for operation with natural gas having a heating value of 1000 (+/-50) BTU/H per cubic feet or propane gas with a heating valve of 2500 (+/-100) BTU/H per cubic feet. If the gas at the installation does not meet these specifications, consult the factory for proper orificing. **Pipe joint compounds (pipe dope) shall be resistant to the action of liquefied petroleum gas or any other chemical constituents of the gas being supplied.**

Install a ground joint union and manual shut off valve upstream of the unit control system, as shown in Figure 2. The 1/8"

plugged tapping in the shut off valve provides connection for a supply line pressure test gauge. The National Fuel Gas Code requires the installation of a trap with a minimum 3" drip leg. Local codes may require a minimum drip leg longer than 3" (typically 6"). Gas connection is 1/2". Leak-test all connections by brushing on a leak-detecting solution.

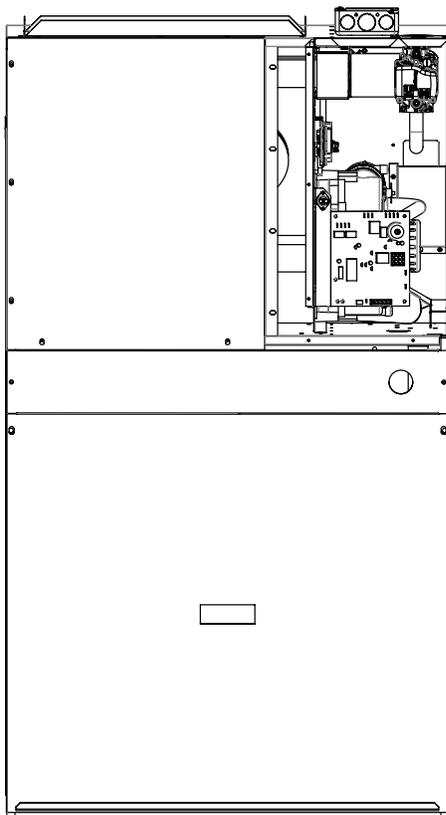
! WARNING

ALL COMPONENTS OF A GAS SUPPLY SYSTEM MUST BE LEAK TESTED PRIOR TO PLACING EQUIPMENT IN SERVICE. NEVER TEST FOR LEAKS WITH AN OPEN FLAME. FAILURE TO COMPLY COULD RESULT IN PERSONAL INJURY, PROPERTY DAMAGE OR DEATH.

Gas Connection and View

Figure 2

Access Panels and Heat Exchanger Inspection Panel



*Install the heat exchanger inspection panel in the ductwork in such a manner that will prevent air leaks.

Valve Outlet Gas Pressure Setting

Measuring valve outlet gas pressure cannot be done until the heater is in operation. Normally adjustments should not be necessary to the factory preset regulator (also, see paragraph on high altitude operation). If adjustment is necessary, the following warnings and instructions apply.

! WARNING

VALVE OUTLET GAS PRESSURE MUST NEVER EXCEED 3.5" W.C. FOR NATURAL GAS AND 10" W.C. FOR PROPANE GAS.

For Natural Gas: When the heater leaves the factory, the combination gas valve is set so that the valve outlet gas pressure is regulated to 3.5" w.c. Inlet supply pressure to the valve for natural gas must be a minimum of 4.5" w.c. and a maximum of 10" w.c. Normally, field adjustment should not be required.

For Propane Gas: When the heater leaves the factory, the combination gas valve is set so that the valve outlet gas pressure is regulated to 10" w.c. Inlet supply pressure to the valve for propane gas must be a minimum of 11" w.c. and a maximum of 14" w.c. Normally, field adjustment should not be required.

Before attempting to measure or adjust valve outlet gas pressure, the inlet supply pressure **must** be within the specified range both when the heater is in operation and on standby.

Incorrect inlet pressure could cause excessive valve outlet gas pressure immediately or at some future time. If natural gas supply pressure is too high, install a regulator in the supply line before it reaches the heater. If natural gas supply pressure is too low, contact your gas supplier.

Instructions on How to Check Valve Outlet Pressure

(Can only be done after heater is installed):

1. With the manual valve positioned to prevent flow to the main burner, connect a manometer to the 1/8" pipe outlet pressure tap in the valve. NOTE: A manometer (fluid-field gauge) is recommended rather than a spring type gauge due to the difficulty of maintaining calibration of a spring type gauge.
2. Open the valve and operate the heater. Measure the gas pressure at the outlet of the automatic gas valve. Normally adjustments should not be necessary to the factory-preset regulator. If adjustment is necessary, set pressure to correct settings by turning the regulator screw IN (clockwise) to increase pressure. Turn regulator screws OUT (counterclockwise) to decrease pressure. (See Figure 3 on page 25)



CAUTION

ROUTE THE WIRES SO THAT THEY DO NOT CONTACT THE FLUE GAS COLLECTION BOX OR VENTER HOUSING. CONSULT THE WIRING DIAGRAM SUPPLIED WITH YOUR HEATER.

IF ANY OF THE ORIGINAL WIRES AS SUPPLIED WITH THE APPLIANCE MUST BE REPLACED, IT MUST BE REPLACED WITH WIRING MATERIAL HAVING A TEMPERATURE RATING OF AT LEAST 105°C, EXCEPT FOR LIMIT CONTROL, FLAME ROLLOUT SWITCH AND SENSOR LEAD WIRES, WHICH MUST BE 150°C. PLEASE SEE “HAZARD INTENSITY LEVELS”.

NOTE: This is a fire trial system. Should the unit not sense burner flame, two additional tries will be made. If the unit does not sense flame in three tries, it will lockout for one hour before initiating another 3-sequence trial for ignition. To initiate another trial for ignition before the one hour elapses requires that either the thermostat be reset or the power to the unit be interrupted for 30 seconds. The user should not continue to try resetting the system. Contact a qualified service agency.

Ignition System

This heater is equipped with a direct spark integrated control system. The system monitors the safety devices and controls the operation of the blower and venter motors and the gas valve between heat cycles. It also controls the blower for cooling.

Ignition System Operating Sequence

– On a call for heat from the thermostat, the system energizes the venter motor and goes through a 30-second prepurge. The system verifies that the pressure switch, the high limit and the flame rollout switch are in the closed state. The gas valve is then energized and the ignition system provides the high voltage spark to the electrode to ignite the main burner gas. Burner flame is electronically sensed by the control upon carry over of flame. (A separate solid metal probe is used as the flame sensing function. A low voltage electrical signal is imposed on the metal probe that is electrically isolated from ground. When the flame impinges on the flame sensing probe, the flame acts as a conduction path to ground. The flame rectifies and completes the DC circuit and the ignition system acknowledges the flame.) The fan motor is energized by the system after 20 seconds of flame sensing.

After the thermostat has been satisfied, the system de-energizes the gas valve, the venter motor goes through a 30-second post-purge and the fan motor remains energized for an additional time.

Undesired Flame – If flame is sensed while the gas valve is de-energized, the control shall energize the venter motor and blower motor on heat speed. When flame is no longer sensed, the venter motor will run through post-purge, and the blower motor will run through the selected heat blower off delay time. The control will do a soft lockout, but will still respond to open limit and flame. The FLAME (yellow) LED shall flash rapidly when lockout is due to undesired flame.

Combustion Air Proving Switches

The combustion air proving switches are pressure sensitive switches that monitor air pressure to ensure that proper combustion air flow is available. The switches are single pole/normally open devices that close when a decreasing pressure is sensed in the venter housing, or condensate collection box.

On start-up when the heater is cold, the sensing pressure is at the most negative level, and as the heater warms up, the sensing pressure becomes less negative. After the system has reached equilibrium (about 10 minutes), the sensing pressure levels off.

If a restriction causes the sensing pressure to be outside the switch setpoint, the pressure switch will function to shut off the main burner. The main burner will remain off until the system has cooled and/or the resistance is reduced. The Table below lists the approximate water column negative pressure readings and switch setpoints for sea level operating conditions.

Heat Module		CHS0043	CHS0050
Collector Box Pressure Switch	OPENS	-0.3+/-0.05	-0.6+/-0.05
	CLOSES	-0.45 Max	-0.75 Max
Inducer Pressure Switch	OPENS	-0.9+/-0.05	-0.7+/-0.05
	CLOSES	-1.05 Max	-0.85 Max

Limit Switches

All units are equipped with a temperature activated auto reset limit control. The control is factory set and is non-adjustable. If the setpoint is reached, the limit control acts to interrupt the electric supply to the gas valve. These safety devices provide protection in the case of motor failure or lack of airflow due to a restriction at the inlet or outlet.

Limit Switch Operation – The limit switches are ignored unless a call for heat is present (W energized). If the limit switch is open and a call for heat is present, the control de-energizes the gas valve and

turns the blower motor on heat speed and runs the venter motor. The control will be in soft lockout and flashing fault code “3” before returning to normal operation. When the switch re-closes or the call for heat is lost, the control runs the venter motor through post purge and runs the blower motor through the selected fan off delay.

Flame Rollout Switch

All units are equipped with a temperature activated manually reset switch. The flame rollout switch is centered above the burner assembly. It is factory set and is non-adjustable. If the setpoint is reached, the flame rollout acts to interrupt the electric supply to the gas valve. If the flame rollout switch activates, identify and correct the cause before resetting the switch. Refer to the Maintenance Section for information on probable causes and instructions on resetting the flame rollout switch.

Burner

The heater has a burner designed to provide controlled flame stability without lifting or flashback with either natural or propane gas. The burner can be removed as a unit for inspection or service.

Gas Valve

 **WARNING**

THE OPERATING VALVE IS THE PRIME SAFETY SHUTOFF. ALL GAS SUPPLY LINES MUST BE FREE OF DIRT OR SCALE BEFORE CONNECTING THE UNIT TO ENSURE POSITIVE CLOSURE. SEE HAZARD INTENSITY LEVELS, PAGE 5.

Start Up

Check Installation - Check the installation prior to start-up:

1. Unit must be secure and level.
2. Verify proper clearances from combustibles.
3. Check vent and combustion air systems to be sure that they are not blocked.
4. Check piping for leaks and proper gas line pressure. Bleed gas lines of trapped air.
5. Check electrical wiring. Be sure all wire gauges are as recommended. A service disconnect switch should be used. Verify that fusing or circuit breakers are adequate for the load use.

6. Verify that the return air duct connection is physically sound, sealed to the unit cabinet and terminates outside of the space containing the furnace.
7. Check that the vent connector is in place and is physically sound without holes or excessive corrosion.
8. Check that flue product carrying areas external to the furnace are clear and free of obstructions.
9. Check that there are no obvious signs of deterioration of the furnace.
10. Check that the physical support of the unit and furnace are sound without sagging, cracks, gaps, etc., around the base so as to provide a seal between the support and the base

These examinations should be done by qualified service personnel prior to initial start-up, and then at least on a yearly basis.

Heater Start-Up

SAFETY WARNINGS

WARNINGS: FOR YOUR SAFETY, READ BEFORE OPERATING. IF YOU DO NOT FOLLOW THESE INSTRUCTIONS EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

- This appliance does not have a pilot. It is equipped with an ignition device that automatically lights the burner. Do not try to light the burner by hand.
- Before operating, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS?

(See next page)

WHAT TO DO IF YOU SMELL GAS.

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions..
- If you cannot reach your gas supplier, call the fire department
- Use only your hand to turn the gas control ON/OFF knob on the gas valve. Never use tools. If the valve ON/OFF knob will not turn by hand, do not try to repair it. Call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- Should overheating occur, or the gas supply fail to shut off, turn off the manual gas valve to the appliance before shutting of the electrical supply.
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control that has been under water.

Operating Instructions and Operating Sequence

1. Set thermostat at lowest setting.
2. Turn off all electric power to the appliance.
3. This appliance is equipped with an ignition device that automatically lights the burner. Do not try to light the burner by hand. Open the access door and locate the gas control (ON/OFF) switch on the gas valve.
4. Turn the gas control switch clockwise to "OFF."
5. Wait five (5) minutes to clear for any gas. Then smell for gas, including near the floor. If you smell gas, STOP! and follow the steps in the WARNINGS above or on the Operating Label on the heater. If you do not smell gas, proceed to the next step.
6. Turn the gas control switch counterclockwise to "ON." Close the access door.
7. Turn on the electric power to the heater.

8. Set the thermostat to the desired setting.
 - Thermostat calls for heat, energizes venter motor.
 - Venter pressure switch closes, firing the unit.
 - Burner flame is sensed and in 30 seconds, the fan motor is energized.
 - If the flame is extinguished during the main burner operation, the integrated control system closed the main valve and must be reset by interrupting power to the control circuit (see lighting instructions on the heater).

NOTE: IF THE APPLIANCE DOES NOT OPERATE, FOLLOW THE INSTRUCTIONS "TO TURN OFF GAS TO APPLIANCE" (BELOW) AND CALL YOUR SERVICE TECHNICIAN.

To Turn Off Gas To The Appliance

1. Set thermostat to lowest setting.
2. If service is to be performed, turn off all electrical power to the appliance.
3. Open the access door.
4. Turn the gas control switch clockwise to "OFF." Do not force.
5. Close the access door.

Check Installation After Start-Up

- If the heater is being derated for high altitude operation, follow the instructions to adjust the valve outlet pressure. Be sure to complete the "change pressure" tag and adhere it to the heater close to the gas valve.
- If unit is not being derated, measure to verify valve outlet gas pressure.
- Inspect the venting system. Determine that there is no blockage or restriction or leakage.
- Turn the unit off and on, pausing two minutes between each cycle. Observe for smooth ignition.

Special Notes for Extremely Cold Weather Areas (below - 20°F/-29°C)

In areas where extremely cold outdoor temperatures can be expected, some additional installation and operating precautions should be taken to prevent possible vent system ice blockage that could result in safety shutdown of the burners:

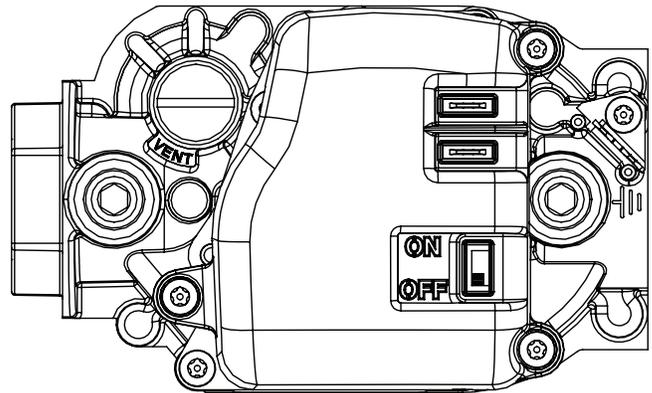
1. Adjust to the highest achievable temperature rise within the rise and static pressure ranges specified on the rating plate.
2. Make sure there are no leaks of outside air into the return air system.
3. Keep the outside louver grille as free as possible of any ice that may form and obstruct the flue outlet.



DANGER

THE GAS BURNER IN THIS GAS-FIRED EQUIPMENT IS DESIGNED AND EQUIPPED TO PROVIDE SAFE AND COMPLETE COMBUSTION. HOWEVER, IF THE INSTALLATION DOES NOT PERMIT THE BURNER TO RECEIVE THE PROPER SUPPLY OF COMBUSTION AIR, COMPLETE COMBUSTION MAY NOT OCCUR. THE RESULT IS INCOMPLETE COMBUSTION THAT PRODUCES CARBON MONOXIDE, A POISONOUS GAS THAT CAN CAUSE DEATH. SAFE OPERATION OF DIRECT-FIRED GAS BURNING EQUIPMENT REQUIRES A PROPERLY OPERATING VENT SYSTEM THAT VENTS ALL FLUE PRODUCTS TO THE OUTSIDE ATMOSPHERE. FAILURE TO PROVIDE VENTING WILL RESULT IN A HEALTH HAZARD WHICH COULD CAUSE SERIOUS PERSONAL INJURY OR DEATH. ALWAYS COMPLY WITH THE COMBUSTION AIR REQUIREMENTS IN THE INSTALLATION CODES. COMBUSTION AIR AT THE BURNER SHOULD BE REGULATED ONLY BY MANUFACTURER-PROVIDED EQUIPMENT. NEVER RESTRICT OR OTHERWISE ALTER THE SUPPLY OF COMBUSTION AIR TO ANY HEATER.

Figure 3: Gas Control



Maintenance and Service

The 20" x 25" x 1" filter on the cooling chassis must be maintained regularly to assure that the unit provides optimal performance and energy efficiency. The intervals between replacing depends entirely on the cleanliness of the return air to the unit and the time that the indoor blower operates. The air filter is accessible by removing the lower access panel. The filter should be inspected and replaced as needed and is not washable. Substituting the air filter with media other than the type provided with the unit is not recommended, since other materials may cause additional static pressure, which could reduce the air delivery of the unit. **The unit should never be operated without the air filter and access panels in place.**

Cooling Chassis

The cooling chassis contains all items related to the cooling functions of the unit, and also contains the indoor blower and motor for the heating function. For extensive servicing, qualified personnel may choose to remove the cooling chassis from the unit and take it to a work area. Spare chassis are recommended so that extensive servicing can be performed outside the living space. This will prevent introducing dirt or doing damage in the living area, and could help to eliminate significant disruption of the air conditioning and heating functions in the living areas.

The indoor blower motor and the outdoor fan motor have permanently lubricated bearings and do not require routine service. The refrigeration system is sealed and factory charged with R-410A so that routine maintenance is not required. The electrical controls do not require routine service. Cleaning of the outdoor coil, indoor coil, drain pan, and inside the bottom of the chassis are recommended at least once a year, and more often if the equipment is operated in a dusty or hostile environment. The outdoor coil is an aluminum microchannel condensing coil with an anti-corrosion coating that requires specific precaution when cleaning. It is recommended to rinse the coil using a low pressure hose (less than 70 psi) to prevent buildup of dirt and debris. Rinse from the outside of the coil in, making sure to protect the condenser motor from water damage during the cleaning process. Leaves, twigs, and other large debris should be removed with

a soft, non-metallic bristle brush prior to rinsing of the coil to prevent debris from being forced between the fins. Care should be taken not to use the brush horizontally across the fins as they are easily damaged.

DO NOT USE CHEMICALS, HOUSEHOLD BLEACH, OR ACID CLEANERS AS THEY WILL ACCELERATE CORROSION ON THE COIL. AVOID USING PRESSURE WASHERS, HIGH PRESSURE HOSES, OR HIGHLY COMPRESSED AIR TO CLEAN THE COIL. DOING SO CAN PERMANENTLY DAMAGE THE COIL, REDUCE UNIT PERFORMANCE, AND VOID THE WARRANTY.

Power to the unit should always be turned off before performing service or removing the cooling chassis from the unit. One power connector and one control circuit connector are provided for easy disconnecting and re-connecting of the wires between the cooling chassis and cabinet. The controls enclosure cover must be removed to allow access to the screws holding the cooling chassis to the cabinet. **After reinstalling the cooling chassis the controls enclosure cover must be reinstalled.**



WARNING

IF YOU TURN OFF POWER SUPPLY, TURN OFF THE GAS. SEE HAZARD LEVELS, PAGE 5. THE MATERIAL CONTAINED IN THE MAINTENANCE AND SERVICE SECTION OF THIS MANUAL IS DESIGNED TO AID A QUALIFIED SERVICE PERSON IN MAINTAINING AND SERVICING THIS EQUIPMENT. THIS UNIT WILL OPERATE WITH MINIMUM MAINTENANCE. TO ENSURE LONG LIFE AND SATISFACTORY PERFORMANCE, A HEATER THAT IS OPERATED UNDER NORMAL CONDITIONS SHOULD BE INSPECTED AND CLEANED AT THE START OF EACH HEATING SEASON. IF THE HEATER IS OPERATING IN AN AREA WHERE AN UNUSUAL AMOUNT OF DUST, SOOT OR OTHER IMPURITIES ARE PRESENT IN THE AIR, MORE FREQUENT MAINTENANCE IS RECOMMENDED. WHEN ANY SERVICE IS COMPLETE, BE CAREFUL TO REASSEMBLE CORRECTLY TO ENSURE THAT NO UNSAFE CONDITIONS ARE CREATED. WHEN RELIGHTING, ALWAYS FOLLOW THE LIGHTING INSTRUCTIONS ON THE HEATER.

Maintenance Schedule

At least every six weeks check the filter. Clean or replace as necessary. A clean filter in addition to providing a comfortable environment ensures fuel-efficient operation and long heat exchanger life. Do the following procedures at least annually.

- Clean all dirt, lint, and grease from the combustion air openings and venter motor.
- Inspect the heat exchanger. Clean if needed.
- Check the burner for scale, dust, or lint accumulation. Clean if needed.
- Check the vent system for soundness. Replace any parts that do not appear sound.
- Check the wiring for any damaged wire. Replace damaged wiring.

NOTE: USE ONLY FACTORY-AUTHORIZED REPLACEMENT PARTS.

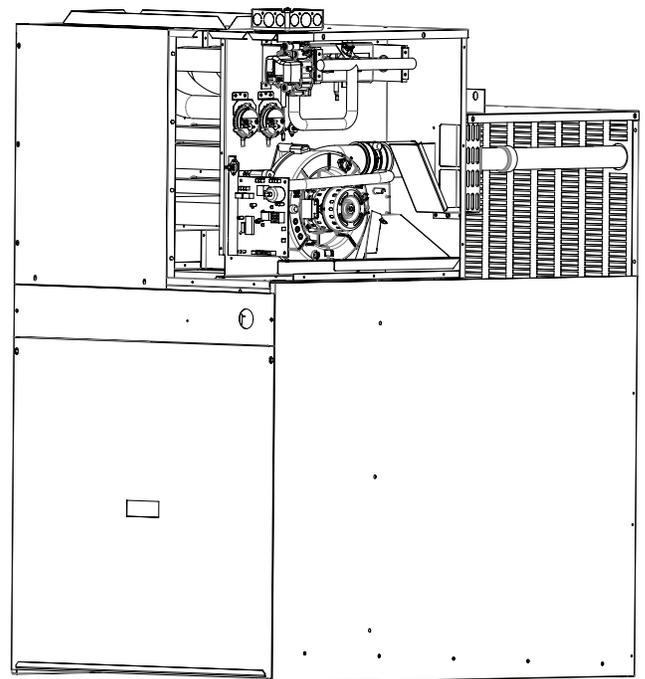
Burner/Control Compartment

Heat Section Burner/Control Compartment

Showing Locations of Burner Assembly and Controls

NOTE: Unit side panel is removed for clarity; side panel is not removable. Access to the burner/control compartment is through the small rear access panel as illustrated below.

Figure 4



Inspect the Heat Exchanger

Remove the heat furnace door panel (See page 30). Remove any dirt or dust accumulation. Visually check the heat exchanger for cracks and holes. If a crack or hole is observed, replace the heat exchanger. Thorough inspection of the heat exchanger can be done with furnace slid out of the cabinet. (See pages 30 & 32)

Burner Service

Inspect the burner/control compartment annually to determine if cleaning is necessary. Open the burner/control compartment and on the burner housing, clean the compartment and follow the instructions below to remove and clean the burner.

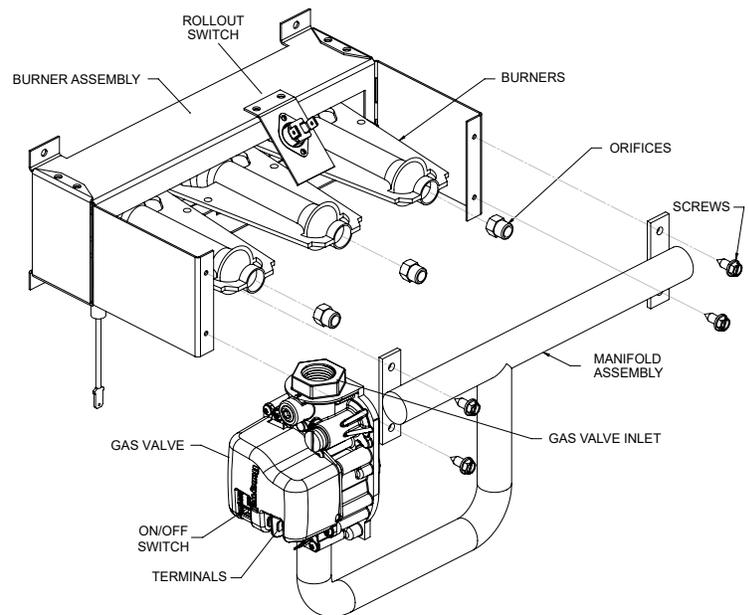
Burner Assembly Removal and Cleaning

Removal and Cleaning of Burners

If the burners must be cleaned, follow steps 1-12.

1. Shut off gas supply to the furnace at the meter or at a manual valve in the supply piping.
2. Turn off all power to the furnace and set the thermostat to its lowest setting.
3. Remove the upper cabinet panel to expose the heat exchanger section and the burner/control compartment (See Figure 2).
4. Turn the gas control switch to the OFF position.
5. Label and disconnect the wires from the gas valve, igniter, flame sensor, and flame rollout switch.
6. Using two wrenches, separate the ground-joint union in the gas supply piping at the furnace.
7. If applicable, remove the piping between the Gas Valve and the ground-joint union.
8. Remove the furnace from the cabinet for easier burner removal. (See page 30 & 32)
9. Remove the (4) screws securing the Manifold Assembly to the Burner Box.
10. Remove the (4) screws securing the burner box to the heat exchanger panel. Carefully remove the burner assembly from the furnace.
11. Inspect the burners for accumulated dust or debris. If necessary carefully clean them with a soft wire brush and a vacuum cleaner.
 - a. If the burners need to be replaced, remove the flame sensor and igniter and set aside. With these removed, the individual burners can be replaced by removing the (2) screws securing the burners to the burner box.
12. Replace all the parts in reverse order from which they were removed.

Figure 5



NOTE: IF ANY OF THE BURNER COMPONENTS ARE DAMAGED OR DETERIORATED, REPLACE THE BURNER ASSEMBLY.

Burner Orifice

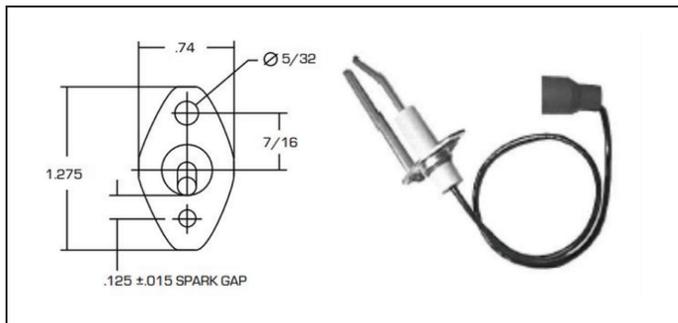
Burner orifice only needs to be replaced when a change in gas is made. When ordering a replacement orifice, give BTU/H content and specific gravity of gas, as well as the model and serial number of the unit. Remove the gas manifold to remove the orifices.

Ignition System

Igniter - Locate the igniter beneath the burner assembly. Disconnect the wire; remove the screw and the igniter. Clean the igniter assembly with an emery cloth. Spark gap must be maintained to 1/8" See Figure 6 below.

Flame Sensor - Locate the flame sensor beneath the burner assembly. Disconnect the wire; remove the screw and the flame sensor. Clean with an emery cloth.

Figure 6



CAUTION

DUE TO HIGH VOLTAGE ON THE SPARK WIRE AND ELECTRODE, DO NOT TOUCH WHEN ENERGIZED. SEE HAZARD LEVELS, PAGE 5.

DSI Integrated Control Module - The module monitors the operation of the heater including ignition. The only replaceable component is the 3 amp fuse. If the fuse is blown, the problem is most likely an external overload. Correct the problem and replace the fuse. Do not attempt to disassemble the control module. However, each heating season check the lead wires for insulation deterioration and good connections.

Proper operation of the direct spark ignition system requires a minimum flame signal of 1.0 microamps as measured by a microammeter.

For further information and check out procedure on the direct spark ignition system, refer to the circuit board manufacturer's instructions supplied with the heater.

Venter Motor and Wheel Assembly

Removal of Venter Motor

1. Shut off gas supply to the furnace at the meter or at a manual valve in the supply piping.
2. Turn off all power to the furnace and set the thermostat to its lowest setting.
3. Remove the upper cabinet panel to expose the heat exchanger section and the burner/control compartment (see Figure 2).
4. Turn the gas control switch to the OFF position.
5. Using two wrenches, separate the ground-joint union in the gas supply piping at the furnace.
6. Remove the piping between the Gas Valve and the ground-joint union. (If applicable).
7. Remove the furnace from the cabinet for easier venter motor removal. (See pages 30 & 32).
8. Label and disconnect the wires going to the venter motor as well as the green ground wire on the venter motor.
9. With the furnace removed from the cabinet, remove the (4) screws securing the venter motor to the condensate collection box.
10. Replace all the parts in reverse order from which they were removed.
11. Follow the lighting instructions found on the furnace door to return the furnace to operation. Verify proper operation after servicing.

Limit Control

If it is determined that a limit control needs replacing, use only the factory-authorized replacement part that is designed for the size of heater. The limit control is accessible in the control compartment. For approximate limit control location see Figure 1.

Gas Valve

The gas valve requires no field maintenance except careful removal of external dirt accumulation and checking of wiring connections. Instructions for testing pressure settings are in paragraph entitled "Gas Piping and Pressures."


CAUTION

THE OPERATING VALVE IS THE PRIMARY SAFETY SHUTOFF. ALL GAS SUPPLY LINES MUST BE FREE OF DIRT OR SCALE BEFORE CONNECTING TO THE UNIT TO ENSURE POSITIVE CLOSURES. SEE HAZARD INTENSITY LEVELS, PAGE 5.

Pressure Switch

If it is determined that the pressure switch needs replacing, use only the factory-authorized replacement part that is designed for this heater. For approximate location see Figure 4.

Flame Rollout Switch

For approximate location see Figure 5. The cause of a flame rollout switch activating must be determined. Activation of the manually reset flame rollout switch could be caused by one or more of the following: • Restricted or plugged heat exchanger. • Pressurization of the heat exchanger. • Restricted combustion air inlet or exhaust outlet in combination with a defective pressure switch. • Electrical power interruption during operation. If a flame rollout switch trips, inspect the burner/control compartment for signs of excessive heat and burned wiring.

If the compartment appears normal, reset by depressing the red button on the switch. 15 to 20 minutes are required for the switch to cool sufficiently for resetting. A distinct click will be felt when the switch resets. Operate the furnace. If the flame rollout switch trips again, determine and correct the cause before resetting the switch.

If there is damage to the burner/control compartment, repairs must be made before resetting the switch.

If it is determined that the flame rollout switch needs replacing, use only the factory-authorized replacement part that is designed for that size of heater.

Vent System

Check at least once a year. Inspect all joints and seams. Replace any defective parts.

Maintenance

- Clean Trap annually or more often if required
- Ensure that bleed holes of the Trap are not blocked
- Remove Trap before cleaning cooling coil with chemical cleaner.

Troubleshooting

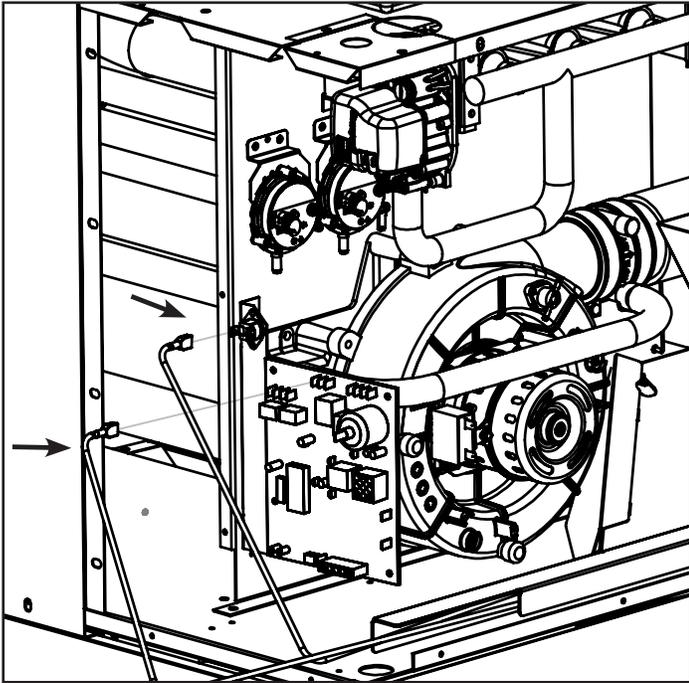
Check the DSI Integrated Control Module (Circuit Board) - The Integrated Circuit Board monitors the operation of the heater and includes an LED signal that indicates normal operation and various abnormal conditions. If the heater fails to operate properly, check this signal to determine the cause and/or to eliminate certain causes.

Do not attempt to repair the DSI integrated control module; the only field replaceable component is the fuse.

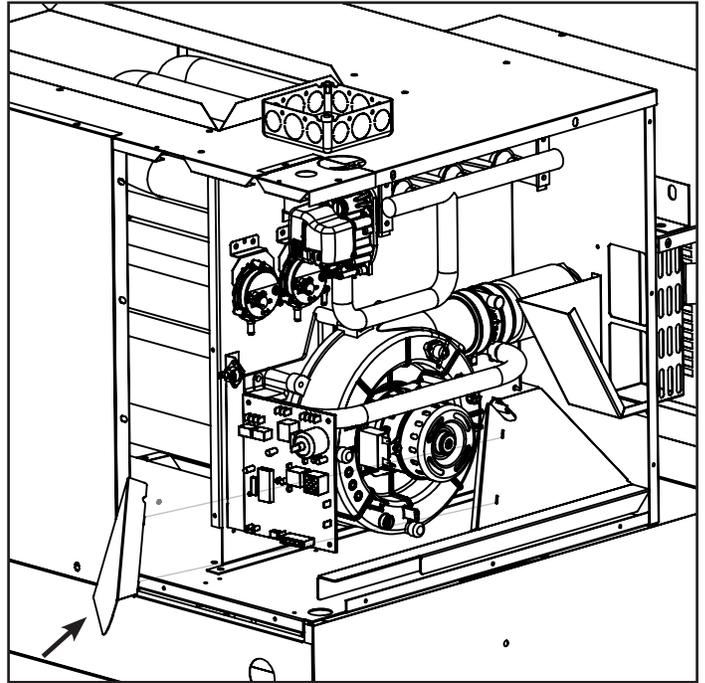
CONTROL STATUS	GREEN LED
STEADY OFF	Internal control fault or no power
STEADY ON	Normal operation, no call for heat
FAST FLASH	Normal operation, call for heat present
1 FLASH	In lockout from failed ignition or flame loss
2 FLASH	Pressure switch does not close within 240 seconds
3 FLASH	Limit switch has caused lockout
4 FLASH	Pressure switch is closed before inducer is energized
FLAME STATUS	YELLOW LED
STEADY ON	Flame sensed
SLOW FLASH	Weak flame (current below 1.0 microamps = +/-50%)
FAST FLASH	Undesired flame (valve open and no call for heat)

Directions to Slide Out the Furnace (After removing front panels)

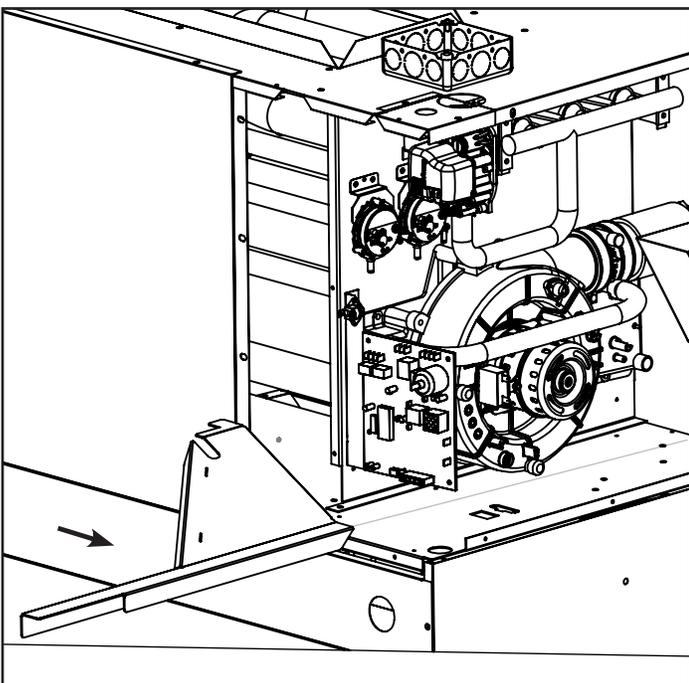
1. Remove the wire from thermostat and from furnace control board to disconnect freeze protection heater.



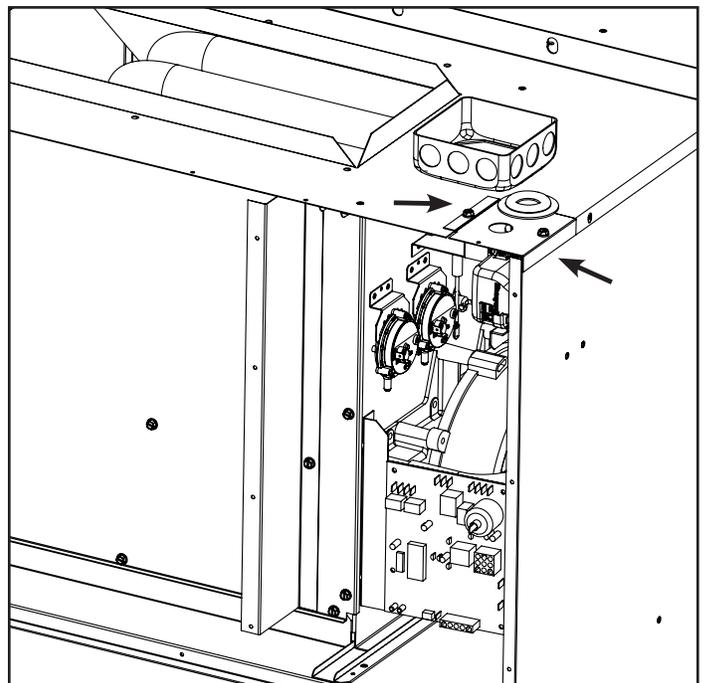
2. Remove the top heater mounting bracket of freeze protection.



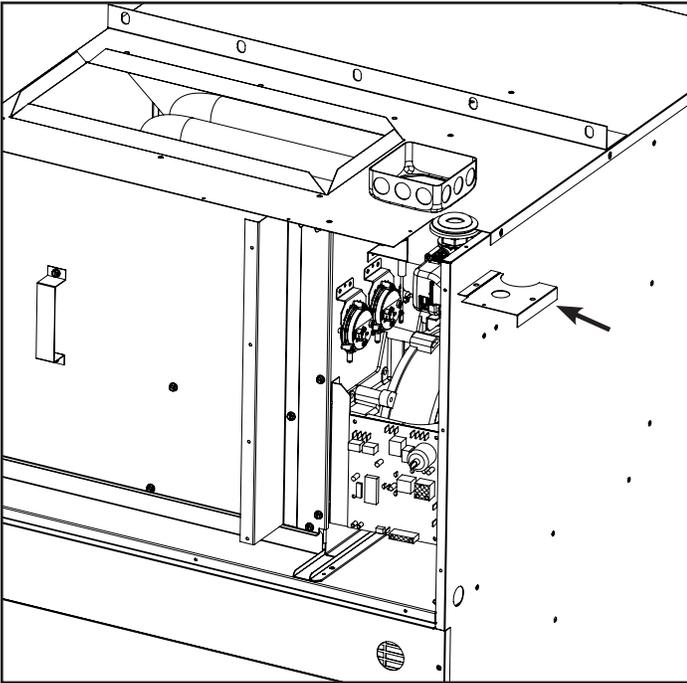
3. Slide out the freeze protection bracket.



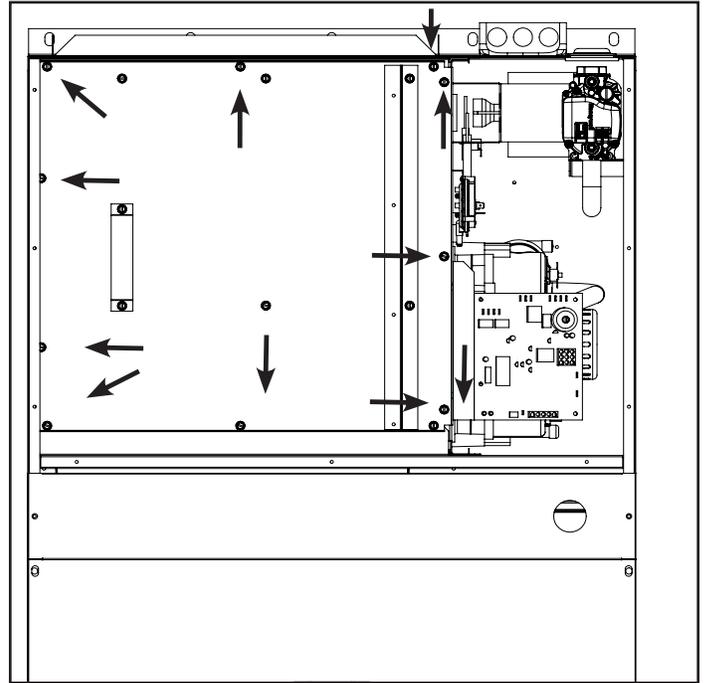
4. Remove the (2) screws indicated at the right.



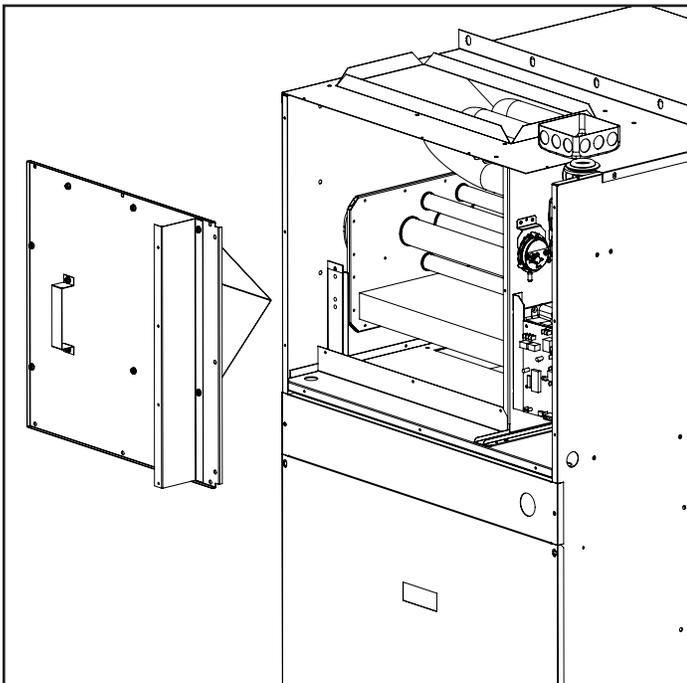
5. Remove the patch plate.



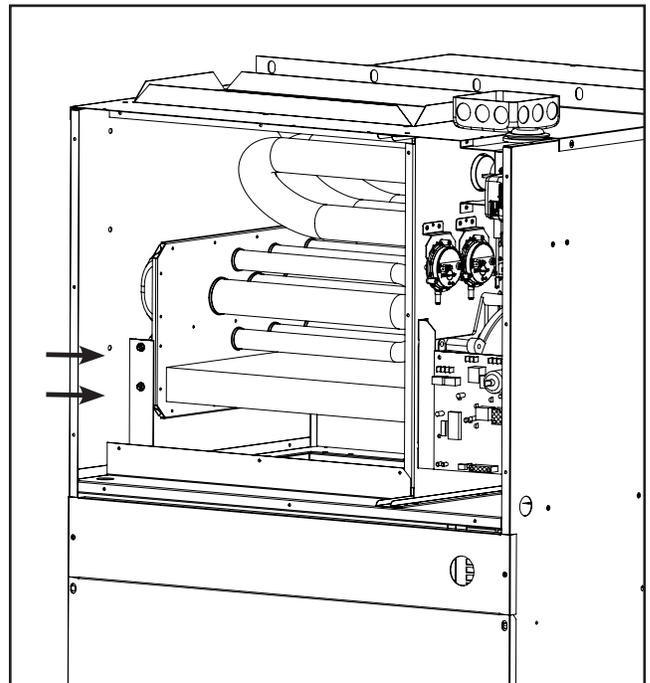
6. Remove the (11) screws.



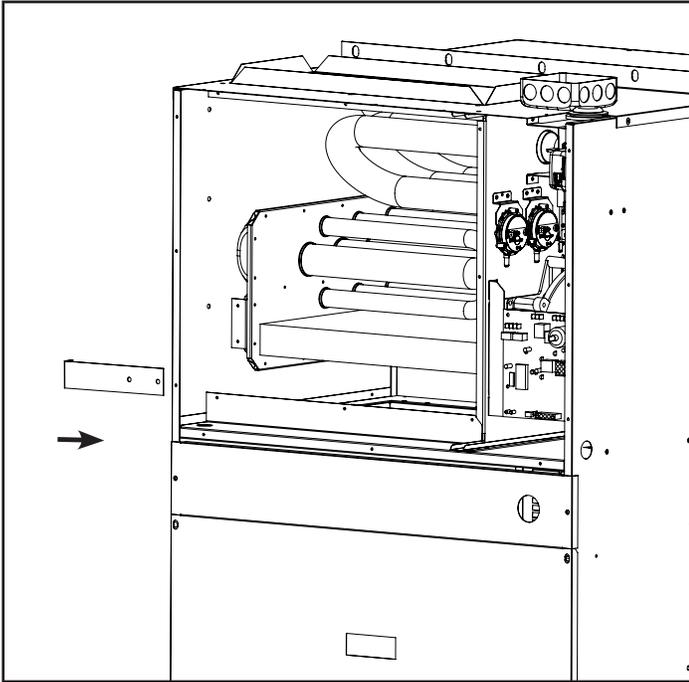
7. Remove front furnace baffle.



8. Remove (2) screws.

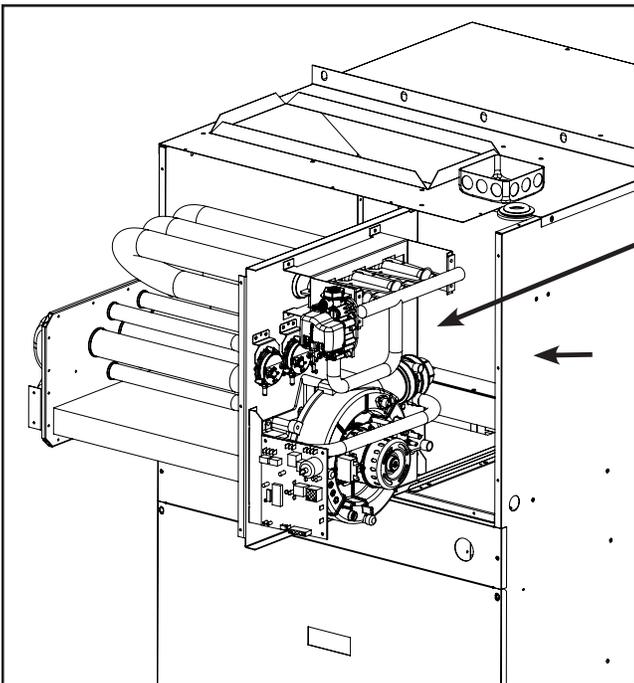


9. Remove support bracket.



10. Remove furnace.

*Disconnect wire harnesses and loosen hose clamp on flue before sliding furnace out.



*Note: Be careful with the secondary HX since the fins can be damaged easily. When setting it down, make sure it is tilted toward Burner to keep any condensate out of the rear collector pans to avoid leakage.

Performance Data

11.7 SEER2 – up to 95% AFUE								
Model	Nominal Cooling Tons	Cooling (Btu/h)	Sensible (Btu/h)	Charge R-410A (oz)	AFUE	Heating Input (Btu/h)	Heating Output (Btu/h)	Shipping Weight (lbs.)
CP943043TB	2.5	27,000	19,600	51	95%	43,000	40,850	365
CP943050TB	2.5	27,000	19,600	51	93%	50,000	46,500	365

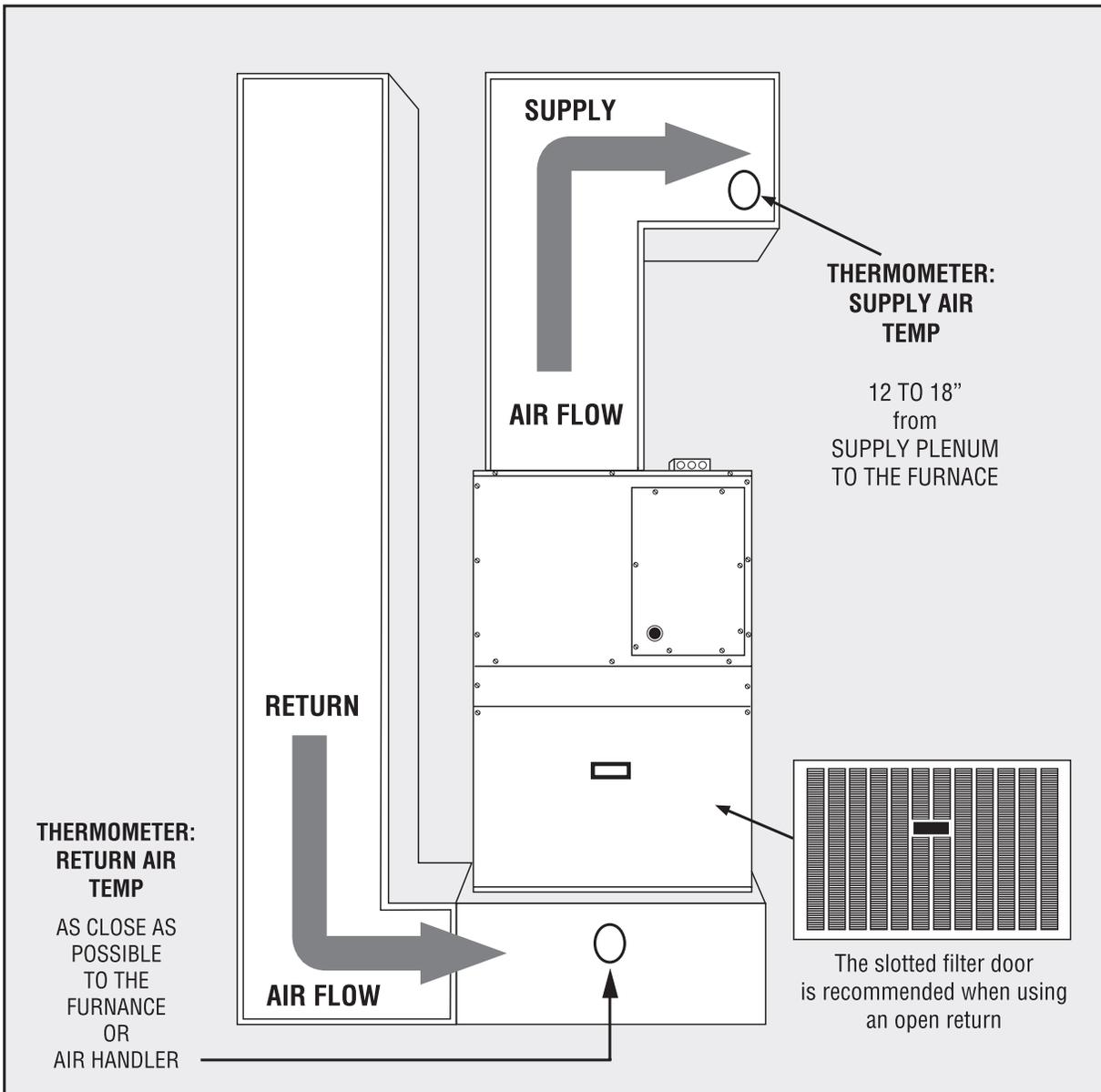
Electrical Data

Model	Voltage	Compressor		Condenser Motor			Blower		Total	MCA	MOP
		RLA	LRA	HP	RLA	LRA	HP	RLA			
CP943043TB	208/230-1-60	14.1	67.9	1/4	2.4	-	1/2	3.8	20.3	23.8	35
CP943050TB	208/230-1-60	14.1	67.9	1/4	2.4	-	1/2	3.8	20.3	23.8	35

Other Options

Model	Description
CPWS	Wall Sleeve (Unassembled)
CPWSA	Wall Sleeve Adapter (Unassembled)
CPLGTX	Architectural Louver Grille
CPLGTX-P	Architectural Louver Grille Painted
CPLGTX-S	Architectural Louver Grille for Sleeve
CPLGTX-SP	Architectural Louver Grille for Sleeve Painted
CPSGTX-P	Stamped Grille Painted
A	Standard
B	Slotted Door
C	Without Rear Grille
D	Both B & C
14508008	43K LP Conversion Kit* (35,000 input)
	50K LP Conversion Kit

Check Your Temperature Rise



The temperature rise should be as follows

43MBH = 50°F Nominal (35°F to 65°F)

50MBH = 55°F Nominal (40°F to 70°F)

In order to calculate CFM use the formula

$CFM = \text{BTU Output} / (1.08 \times \text{Temp. Rise})$

See page 35 for airflow data.

Comfort Pack Gas CFM and Temperature Rise 43,000 BTU Input												
UNIT SIZE	COLOR	SPEED	.1" w.c.	TD	.2" w.c.	TD	.3" w.c.	TD	.4" w.c.	TD	.5" w.c.	TD
CP943043TB	Red	1	1000	37.4	975	38.4	950	39.4	930	40.2	910	41.1
	Yellow	2	840	44.6	830	45.1	800	46.8	775	48.3	750	49.9
	Blue	3	760	49.2	730	51.3	710	52.7	690	54.2	660	56.7
	Black	4	635	58.9	610	61.4	580	64.5	560	66.8	530	70.6
	Orange	5	520	72.0	430	87.0	375	99.8	310	120.7	-	n/a

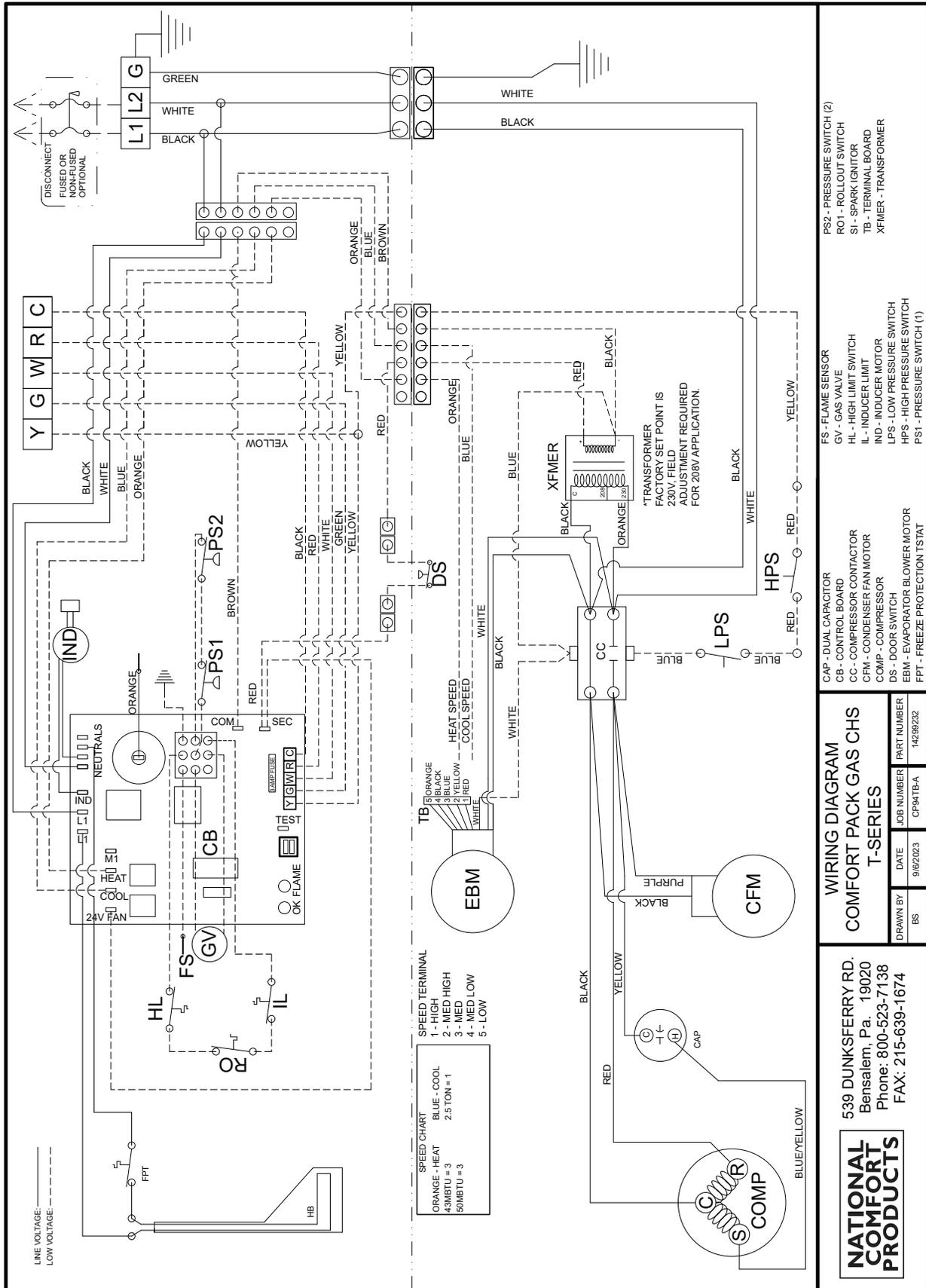
 = Factory Heat Speed Setting

Comfort Pack Gas CFM and Temperature Rise 50,000 BTU Input												
UNIT SIZE	COLOR	SPEED	.1" w.c.	TD	.2" w.c.	TD	.3" w.c.	TD	.4" w.c.	TD	.5" w.c.	TD
CP943050TB	Red	1	1000	43.1	975	44.2	950	45.3	930	46.3	910	47.3
	Yellow	2	840	51.3	830	51.9	800	53.8	775	55.6	750	57.4
	Blue	3	760	56.7	730	59.0	710	60.6	690	62.4	660	65.2
	Black	4	635	67.8	610	70.6	580	74.2	560	76.9	530	81.2
	Orange	5	520	82.8	430	100.1	375	114.8	310	138.9	-	n/a

 = Factory Heat Speed Setting

Air Flow Data

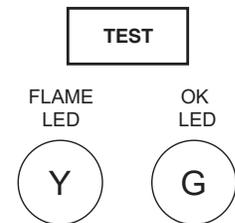
Models	Color	Speed Tap	ESP (in. wc) / CFM				
			0.1	0.2	0.3	0.4	0.5
CP9430**TB	Red	1	1000	975	950	930	910
	Yellow	2	840	830	800	775	750
	Blue	3	760	730	710	690	660
	Black	4	635	610	580	560	530
	Orange	5	520	430	375	310	-



CONTROL STATUS		GREEN LED
STEADY OFF		Internal control fault or no power
STEADY ON		Normal operation, no call for heat
FAST FLASH		Normal operation, call for heat present
1 FLASH		In lockout from failed ignition or flame loss
2 FLASH		Pressure switch does not close within 240 seconds
3 FLASH		Limit switch has caused lockout
4 FLASH		Pressure switch is closed before inducer is energized
FLAME STATUS		YELLOW LED
STEADY ON		Flame sensed
SLOW FLASH		Weak flame (current below 1.0 microamps = +/-50%)
FAST FLASH		Undesired flame (valve open and no call for heat)

FAN OFF DELAY		
TIME	SWITCH	
	1	2
90	OFF	ON
120	OFF	OFF
160	ON	OFF
45	ON	ON

FIELD CONTROL WIRING		
TOTAL WIRE LENGTH	DISTANCE FROM UNIT TO CONTROL	MIN. RECOMMENDED WIRE GAUGE
150'	75'	#18 GAUGE WIRE
250'	125'	#16 GAUGE WIRE
350'	175'	#14 GAUGE WIRE



Operation Sequence

1. Set thermostat at lowest setting.
2. Turn on manual gas valve.
3. Turn on power to unit.
4. Set thermostat at desired setting.
5. Thermostat calls for heat, energizing the venter motor.
6. Venter pressure switch closes, firing unit.
7. Burner flame is sensed, and in 20 seconds the fan motor is energized.
8. If the flame is extinguished during main burner operation, the integrated control system closes the main valve and must be reset by interrupting power to the control circuit (see lighting instructions).

Notes

1. The following control is a field-installed option: thermostat.
2. Dotted wiring installed by others.
3. Caution: if any of the original wiring as supplied with the appliance must be replaced, it must be replaced with wiring material having a temperature rating of at least 105°C except for sensor lead wire and limit wiring which must be 150°C.
4. Use 18 gauge wire for all low voltage wiring on the unit or follow chart above.
5. Line and fan motor branch wire sizes should be of a size to prevent voltage drops beyond 5% of supply line voltage.
(Use copper conductors only).
6. Ground wire must be used.

TROUBLESHOOTING		
PROBLEM	PROBABLE CAUSE	REMEDY
Venter motor will not start	<ol style="list-style-type: none"> No power to unit No 24 volt power to integrated circuit board. Integrated circuit board fuse blown. Integrated circuit board defective. Defective motor. 	<ol style="list-style-type: none"> Turn power, check supply fuses or circuit breaker Turn up thermostat; check control transformer output Correct cause. Replace fuse (type ATC, 24VAC, 3A) Replace integrated circuit board Replace motor
Burner will not light	<ol style="list-style-type: none"> Manual valve not open Air in the gas line Gas pressure too high or too low No spark: <ol style="list-style-type: none"> Loose wire connections Transformer failure Incorrect spark gap. Spark cable shorted to ground Spark electrode shorted to ground Burner not grounded Circuit board not grounded Integrated circuit board fuse blown Faulty integrated circuit board Lockout device interrupting control circuit by above causes Faulty combustion air proving switch Main valve not operating <ol style="list-style-type: none"> Defective valve Loose wire connections Integrated circuit board does not power main valve <ol style="list-style-type: none"> Loose wire connections Flame sensor grounded Incorrect gas pressure Cracked ceramic at sensor 	<ol style="list-style-type: none"> Open manual valve Bleed gas line (initial startup only) Correct supply pressure is 5" - 14" w.c. for natural gas or 11" - 14" w.c. for propane gas <ol style="list-style-type: none"> Be certain all wire connections are solid Be sure 24 volts are available Maintain spark gap at 1/8" Replace worn or grounded spark cable Replace if ceramic spark electrode is cracked or grounded Make certain integrated circuit board is grounded to ignitor Make certain integrated circuit board is grounded to furnace chassis Correct cause; replace fuse (type ATC, 24VAC, 3A) If 24 volt is available to the integrated circuit board and all other causes have been eliminated, replace board Reset lockout by interrupting control at the thermostat or main power Replace combustion air proving switch <ol style="list-style-type: none"> If 24 volt is measured at the valve connections and valve remains closes, replace valve Check and tighten all wiring connections <ol style="list-style-type: none"> Check and tighten all wiring connections Be certain flame sensor lead is not grounded or insulation or ceramic is not cracked. Replace as required Correct supply pressure is 5" -14" w.c. for natural gas or 11" - 14" w.c. for propane gas Replace sensor
Burner cycle on and off	<ol style="list-style-type: none"> Gas pressure too high or too low Burner not grounded Circuit board not grounded Faulty integrated circuit board Faulty combustion air proving switch Flame sensor grounded Cracked ceramic at sensor 	<ol style="list-style-type: none"> Correct supply pressure is 5" -14" w.c. for natural gas or 11" - 14" w.c. for propane gas Make certain integrated circuit board is grounded to ignitor Make certain integrated circuit board is grounded to furnace chassis If 24 volt is available to the integrated circuit board and all other causes have been eliminated, replace board Replace combustion air proving switch Be certain flame sensor lead is not grounded or insulation or ceramic is not cracked; Replace as required Replace sensor
No heat (heater operating)	<ol style="list-style-type: none"> Incorrect valve outlet pressure or orifice Cycling on limit control Improper thermostat location or adjustment 	<ol style="list-style-type: none"> Check valve outlet pressure Check air throughput See thermostat manufacturer's instructions
Cold air delivered	<ol style="list-style-type: none"> Incorrect valve outlet pressure 	<ol style="list-style-type: none"> Check valve outlet pressure
Unit blower motor will not run	<ol style="list-style-type: none"> Circuit open Defective Integrated circuit board Defective motor 	<ol style="list-style-type: none"> Check wiring and connections Replace board Replace motor
Unit blower motor turns on and off while burner is operating	<ol style="list-style-type: none"> Motor overload device cycling on and off 	<ol style="list-style-type: none"> Check motor lead against motor rating plate; replace motor if needed
Unit blower motor cuts out on overload	<ol style="list-style-type: none"> Low or high voltage supply Defective motor Poor air flow Defective bearing or lubrication 	<ol style="list-style-type: none"> Correct electric supply Replace motor Clean motor, fan, fan guard, filter and coils Lubricate bearings or replace motor

Replacement Parts Guide

To assure accuracy when ordering replacement parts, please provide the following information:

EXAMPLE:

Unit Model:
 Serial #:
 Part #:

Replacement Parts Guide | Cabinet and Furnace Parts

Cabinet Parts		
Part Description	Part Number	
	43 MBH	50 MBH
Upper Front Panel, Left	14256026	
Baffle, Front	14256032	
Baffle, Back	14256033	
Support, Door	14256034	
Bracket, Angle Support	14256035	
Furnace Door	14256036	
Angle Support	14256038	
Baffle, Back Bottom Bracket	14256039	
Angle, Side	14256040	
Patch Plate	14256046	
Air Intake Cover	14256047	
Upper Front Panel, Right	14256048	
Door Handle	14256050	
Bottom Angle Support	14256051	
Mounting Bracket Interlock Switch	14256156	
Chassis Rail	14256450	
Side Seal	14256451	
Air Seal	14256452	
Bottom Panel	14256455	
Front Panel - Filter Access	14256456	
Top Panel - Lower Sect	14256457	
Bottom Grille	14256468	
Foil Heater Bracket - 1	14256526	
Foil Heater Bracket - 2	14256527	
95% Furnace Support Bracket	14256529	
Side Panel - Right	14256530	
Side Panel - Left	14256531	
Top Panel	14256532	
Vertical Air Divider	14256533	
Horizontal Air Divider	14256534	
Rear Grille - Top	14256535	
Combustion Air Baffle	14256536	
Combustion Air Inlet	14256537	
Unit / Skid Strap	14256646	
Furnace Channel	14256663	

Furnace Parts		
Part Description	Part Number	
	43 MBH	50 MBH
Gas Furnance	14208386	14208387
Baffle, Back	14256037	14256037
Baffle, Back Bottom	14256039	14256039
Natural Gas Orifice	14508003	14508004
LP Gas Orifice	14508006	14508007
Mainaa Air Limit	14508013	14508013
Pressure Switch, Condensate	14508019	14508020
Inducer Orifice	14508026	14508027
Burner Box	14556005	14556005
Pressure Switch, Inducer	14508017	14508028
Interlock Switch	14265025	
LP Gas Conversion Kit	14508008	
Burner	14508009	
Burner Manifold	14508031	
Flame Rollout Switch	14508029	
Inducer limit	14508014	
DSI Electrode Assembly	14508015	
Flame Sensor	14508016	
Control Board	14208607-KIT	
Gas Valve	14508021	
Inducer	14508022	
Pressure Switch, Tubing	14508023	
Control Board Wires	14530001	
Drain Tube, Soft 'J'	14531001	
Control Board Bracket	14556001	
Outlet Header Box	14556002	
Waterless Trap	14231057	
Wire Harness - Furnace Control/Power	14230053	
Wire Harness - Control Board	14230054	
Wire Harness - To Door Switch	14230055	
Wire Harness - From Door Switch	14230056	
Safety Thermostat	14260024	
Foil Heater 40W 230V	14208401	
Foil Heater Thermostat	14260024	

Replacement Parts Guide | Chassis Parts

Part Description	Part Number
	2.5 Ton
Chassis Model	CPC-4TB-30-1
Base Pan	14256480
Indoor Coil	14208391
Outdoor Coil	14208390
Compressor	14210244/14210268
Compressor Accessories	14210024
Capacitor	14225395
TXV	14275138
Outdoor Fan Motor	14270057
Outdoor Coil Mount	14256483
Drier	14275947
Outdoor Fan	14214042
Outdoor Motor Mount	14270101
Indoor Blower Motor	14270067
Blower Wheel	14214045
Blower Housing	14214044
Indoor Motor Mount	14270109
Air Divider	14256481
Indoor Coil Cover	14256491
Indoor Coil Drain Pan	14256488
Air Filter	14232005
Wire Harness Controls	14230024
Power Connection Plug	14230026
Compressor Harness	14230044/14230418
Contactator	14262082
Transformer 208/240-24V	14262087
5-Pole Terminal Board	14263062
Low Pressure Switch	14265026
High Pressure Switch	14265029
3/4" ID Drain Tube	14275616

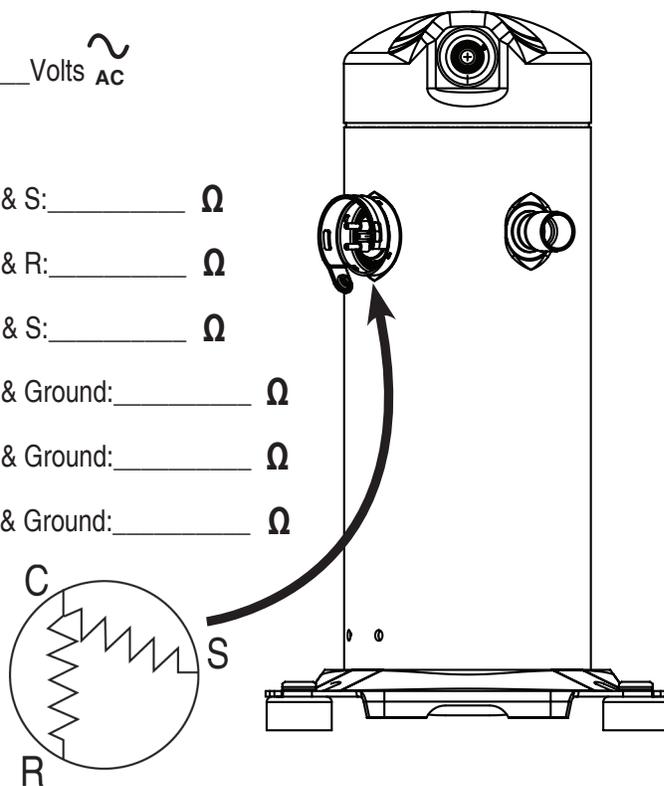


IMPORTANT!!!

**BEFORE REMOVING A WARRANTY COMPRESSOR,
PLEASE FILL OUT THE FOLLOWING
AND CALL (800) 523-7138.**

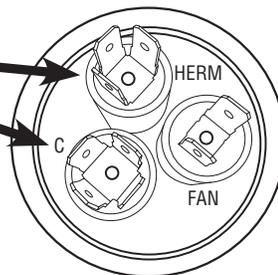
**REMOVAL OF COMPRESSOR WITHOUT FACTORY VERIFICATION
CAN LEAD TO WARRANTY CREDIT BEING DENIED**

1. Incoming Voltage to Compressor at Contactor is: _____ Volts \sim AC
2. Compressor Starting AMP Draw: _____ $\text{---}\text{W}\text{---}$ _R
3. Compressor Winding OHM Reading between Terminals C & S: _____ Ω
4. Compressor Winding OHM Reading between Terminals C & R: _____ Ω
5. Compressor Winding OHM Reading between Terminals R & S: _____ Ω
6. Compressor Winding OHM Reading between Terminals C & Ground: _____ Ω
7. Compressor Winding OHM Reading between Terminals R & Ground: _____ Ω
8. Compressor Winding OHM Reading between Terminals S & Ground: _____ Ω



9. Run Capacitor Reading from HERM to COM: _____ $\text{---}\text{||}\text{---}$ μF
10. Start Capacitor Reading if Used: _____ $\text{---}\text{||}\text{---}$ μF

TOP VIEW OF CAPACITOR



11. If the Compressor is Operating Please Indicate the Following:

Suction Pressure: _____ psig Discharge Pressure: _____ psig
 Super Heat: _____ F Subcooling: _____ F



A Division of National Refrigeration & Air Conditioning Products, Inc.

539 Dunksferry Road | Bensalem, PA 19020 | 215-244-1400 | 1-800-523-7138 | Fax: 215-639-1674

COMFORT PACK LIMITED WARRANTY

1. National Comfort Products warrants to its customers that its product shall be free from defects in material and workmanship under normal use and regular service and maintenance as follows:

HEAT EXCHANGERS (Gas units only): for twenty years from the date of original installation.

ALL OTHER PARTS: For all other parts except the Heat Exchanger, for five years from the date of original installation.

Customer must register the product within 60 days of purchase. If Customer cannot adequately document date of installation, then, for purposes of determining the warranty period, the date of installation shall be 60 days from the date of purchase.

2. This warranty does not extend to any damages or losses due to misuse, accident, abuse, neglect, normal wear and tear, negligence (other than National Comfort's), unauthorized modification or alteration; use beyond rated capacity; unsuitable power sources or environmental conditions; improper installation, repair, handling, maintenance or application; damage as a result of fire, wind, floods, lightning, or corrosive conditions; or any other cause not the fault of National Comfort. By way of example and without limitation, the following do not constitute a defect in workmanship and materials and are not covered by this warranty: slugging of liquid refrigerant or oil, unstable line voltage, lightning, operating without proper lubrication, and operating without factory provided safeties. Any installation that impairs or impedes air flow negatively impacts performance and causes premature equipment failure that voids this warranty. For example, installation behind a brick façade or the addition of a brick pattern façade, i.e. pigeon holes impedes air flow and shall void this warranty. No warranty will apply if the input section exceeds the rated input as indicated on the nameplate by more than 5%, or if the heat section in the judgement of the manufacture has been subject to misuse, negligence, accident, corrosive atmospheres, atmospheres contacting any contaminant (silicone, aluminum oxide, etc.), excessive thermal shock, physical damage, impact, abrasion, unauthorized alterations, or operation contrary to the manufacture's printed instructions, or if the serial number has been altered, defaced, or removed.

3. SOLE WARRANTY

The warranties identified herein constitute National Comfort's sole and exclusive warranties with respect to the goods and are in lieu of and exclude all other warranties, express or implied, arising by operation of law or otherwise, including without limitation, merchantability and fitness for a particular purpose whether or not the purpose or use has been disclosed to National Comfort in specifications, drawings or otherwise, and whether or not National Comfort's goods are specifically designed and/or manufactured by National Comfort for Customer's use or purpose.

4. LIMITATION OF REMEDY

The sole and exclusive remedy for breach of any warranty hereunder (other than the warranty provided herein) shall be limited to repair, replacement, credit or refund of the purchase price to distribution as set forth herein.

National Comfort is not responsible for any other item including but not limited to local transportation, freight, removal of any compressor or part, any labor associated therewith, service or diagnosis calls, refrigerant, or costs for returning any defective compressor or part.

5. LIMITATION OF WARRANTY

NATIONAL COMFORT MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ORAL OR WRITTEN, RELATED TO THE GOODS, INCLUDING ANY WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED. NATIONAL COMFORT SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR LOSSES FROM ANY CAUSE WHATSOEVER, INCLUDING, WITHOUT LIMITATION, LOSS OF USE, COMMERCIAL PROFITS, OR CUSTOMER GOODWILL, AND ANY OTHER CLAIMS BASED ON CONTRACT OR TORT, WHETHER OR NOT ARISING FROM NATIONAL COMFORT'S NEGLIGENCE.

National Comfort shall not be liable for damages caused by delay in performance and the remedies of Customer set forth in this agreement are exclusive. In no event, regardless of the form of the claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort or otherwise) shall National Comfort's liability to Customer and/or its customers exceed the price paid by Customer for the specific goods or portion of the goods provided by National Comfort giving rise to the claim or cause of action, and Customer shall indemnify and hold harmless National Comfort for any damages incurred by National Comfort in excess thereof. Customer agrees that in no event shall National Comfort's liability to Customer and/or its customers extend to include incidental, consequential, or punitive damages.

Continued on next page

The term “consequential damages” shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use, revenue, reputation and data, costs incurred, including without limitation, for capital, fuel, power and loss or damage to capital or equipment. Customer agrees that all instructions and warnings supplied by National Comfort will be passed on to those persons who use the Goods. National Comfort’s Goods are to be used in their recommended applications and all warning labels adhered to the Goods by National Comfort are to be left intact.

It is expressly understood that any technical advice furnished by National Comfort before or after delivery in regard to the use or application of the Goods is furnished without charge, and National Comfort assumes no obligation or liability for the advice given or results obtained, all advice being given and accepted at Customer’s sole risk.

6. WARRANTY PROCEDURE

For All Warranty Claims. Customer must register the product with National Comfort within 60 days from purchase. Failure to timely register the product may void the warranty. Any claim for warranty shall be made within thirty days of discovery and in any event, within thirty days from removal of the compressor or part from the unit. Failure to make a timely claim shall void the warranty. Prior authorization from National Comfort is required for all warranty claims. Any claim for warranty must be first reported to National Comfort in writing specifying the unit, serial number, date of purchase and date of original installation. Customer shall also request a Return Material Authorization (“RMA”) from National Comfort to initiate the warranty claim process. Issuance of an RMA by National Comfort is not an acknowledgment that the defect is covered by this Warranty. Any replacement compressor or part is warranted for the original product warranty, or for one year from the date of shipment of the replacement compressor/part, whichever is later.

A. Heat Exchangers. In addition to the above-reference requirements, customer is also required to purchase a replacement heat exchanger and return the original heat exchanger to National Comfort at National’s discretion, freight prepaid. If National Comfort determines that there is a defect in material or workmanship in the heat exchanger that is covered by this Warranty, then National Comfort shall credit Customer for the cost of the new replacement heat exchanger. If National Comfort determines that the defect in material or workmanship is not covered by this Warranty, then no credit shall be issued. A copy of the invoice of the replacement heat exchanger and completed RMA must accompany the original heat exchanger for which warranty is claimed. National Comfort reserves the right to request additional documentation. The failure to follow this procedure shall render the warranty void.

B. Compressors. In addition to the above-referenced requirements, Customer is also required to purchase a replacement compressor and return the original compressor to National Comfort at National’s discretion. If the defect is reported to National Comfort within one year from the date of original installation or within 20 months from the date of manufacture of the compressor (as determined by the compressor serial number), whichever occurs first, then Customer may take the compressor to any Authorized Copeland Distributor for replacement of said compressor. If the defect is reported to National Comfort after one year from the date of installation or after 20 months from the date of manufacture of the compressor (as determined by the compressor serial number), whichever occurs first, but before the expiration of five years from the date of installation, then the compressor should be returned to National Comfort at National’s discretion and Customer shall purchase a new compressor. If National Comfort determines that there is a defect in material or workmanship that is covered by this Warranty, then National shall credit Customer for the cost of the new replacement compressor. If National Comfort determines that the defect in material or workmanship is not covered by this Warranty, then no credit shall be issued. A copy of the invoice of the replacement compressor and completed RMA must accompany the compressor. National Comfort, at its sole discretion, may also require Customer to supply the compressor tag. The failure to follow this procedure shall render the warranty void.

B. Other Parts. In addition to the above-referenced requirements, Customer is required to purchase a replacement part for the original part for which Customer is making a warranty claim. The original part for which warranty is claimed is to be returned to National Comfort at National’s discretion, freight prepaid. If National Comfort determines that there is a defect in material or workmanship in the part that is covered by this Warranty, then National Comfort shall credit Customer for the cost of the new replacement part. If National Comfort determines that the defect in material or workmanship is not covered by this Warranty, then no credit shall be issued. A copy of the invoice of the replacement part and completed RMA must accompany the original part for which warranty is claimed. National Comfort reserves the right to request additional documentation. The failure to follow this procedure shall render the warranty void.

7. SHIPPING INSTRUCTIONS

A. Compressors. Returned compressors must be totally secured by use of shipping lugs taken from the replacements compressors and clearly marked with the RMA number. Do not use tape, rags or putty to seal the compressor. Line connections should be sealed with rubber plugs. All compressors must be securely bolted, banded, and stretch wrapped to a skid in the upright position.

B. Parts. All other returned parts must be securely packaged and clearly marked with its corresponding RMA number provided from NCP.



**NATIONAL[®]
COMFORT
PRODUCTS**

HEATING & A/C EQUIPMENT

National Comfort Products®
A Division of National Refrigeration & Air Conditioning Products, Inc.

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