

LIMITED EXTENDED PROTECTION WARRANTY FOR NATIONAL COMFORT PRODUCTS (NCP) BENSALEM, PA COMFORT PACK GAS UNITS

This NCP product is warranted to be free from all manufacturing defects, material or workmanship, for a period of five years from the date of installation (receipt required), whether or not actual use begins on this date, or five years from the date of manufacture, if the date of installation cannot be verified. Immediate notice to NCP will (A) provide a new or remanufactured part to replace the defective part, without charge for the part itself, or (B) provide a replacement unit.

National Comfort Products will not be responsible for: local transportation, removing, related service, labor, diagnosis calls, refrigerant, costs incurred for returning defective parts, damage or repairs required due to faulty installation or improper application by others, damage as a result of fire, wind, floods, lightning, accidents, or corrosive atmosphere.

EXTENDED 2ND THRU 5TH YEAR COMPRESSOR WARRANTY

If the compressor should fail because of a manufacturing defect, is in the original installation, has been operated under normal conditions, and is in the 2nd to 5th year following the above determined date, NCP will provide, at its option, a new or remanufactured replacement compressor.

EXTENDED 2ND THRU 10TH YEAR HEAT EXCHANGER WARRANTY

If the heat exchanger of the gas furnace should fail because of a manufacturing defect, is in the original installation, has been operated under normal conditions, and is in the 2nd to 10th year following the above determined date, NCP will provide, at its option, a new or remanufactured replacement heat exchanger.

Replacement parts are warranted for the remainder of the original product warranty, or 90 days, whichever is longer. NCP may require that defective parts be returned to verify and identify the cause of the defect.

LIMITATION OF WARRANTIES — ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER. MATERIAL IS INSPECTED AT THE FACTORY AND RELEASED TO TRANSPORTATION AGENCY IN GOOD CONDITION. WHEN RECEIVED, VISUAL INSPECTION MUST BE MADE IMMEDIATELY. APPARENT SHIPPING DAMAGE SHOULD BE NOTED ON THE DELIVERY RECEIPT AND THE MATERIAL INSPECTED IN THE PRESENCE OF THE CARRIER'S REPRESENTATIVE. IF DAMAGE IS FOUND A CLAIM MUST BE FILED WITH THE CARRIER IMMEDIATELY.

NO WARRANTY WILL BE APPLY IF THE INPUT TO THE HEAT SECTION EXCEEDS THE RATED INPUT AS INDICATED ON THE NAMEPLATE BY MORE THEN 5%, OR IF THE HEAT SECTION IN THE JUDGMENT OF THE MANUFACTURE HAS BEEN SUBJECTED TO MISUSE, NEGLIGENCE, ACCIDENT, CORROSIVE ATMOSPHERES, ATMOSPHERES CONTAINING ANY CONTAMINANT (SILICONE, ALUMINUM OXIDE, ETC.), EXCESSIVE THERMAL SHOCK, PHYSICAL DAMAGE, IMPACT, ABRASION, UNAUTHORIZED ALTERATIONS, OR OPERATION CONTRARY TO THE MANUFACTURE'S PRINTED INSTRUCTIONS, OR IF THE SERIAL NUMBER HAS BEEN ALTERED, DEFACED OR REMOVED.

FREIGHT DAMAGE IS NOT COVERED UNDER THIS WARRANTY.

WARNING: NO WARRANTY ON NEW UNITS INSTALLED BEHIND BRICK FACADES. IN YEARS PAST, IT WAS COMMON PRACTICE TO ADD A BRICK PATTERN FACADE (PIGEON HOLES) IN FRONT OF THE THRU-THE-WALL UNIT TO CHANGE THE EXTERIOR APPEARANCE OF THE BUILDING. ALL OBSTACLES ADDED TO IMPEDE AIR FLOW OF THE CONDENSING UNIT WILL DECREASE PERFORMANCE AND CAUSE PREMATURE EQUIPMENT FAILURE AND VOID ALL WARRANTIES. CONSULT FACTORY WITH ANY QUESTIONS.

This warranty gives you specific legal rights. You may also have rights which vary from state to state.

NOTE: All warranty parts and paper work must be submitted no later than 60 days after failure. Warranty requests submitted after 60 days of failure will not be processed.



HEATING & AIR CONDITIONING EQUIPMENT



A Division of National Refrigeration & Air Conditioning Products, Inc.

539 Dunksferry Road • Bensalem, PA 19020 • (215) 244-1400 • 1-800-523-7138 • Fax: (215) 639-1674